

CURRICULUM VITAE

February 6, 2010

CATHY ANN CHARLES, PhD

Office Address: Department of Clinical Epidemiology and Biostatistics
Centre for Health Economics and Policy Analysis
Faculty of Health Sciences, CRL Building, 2nd Floor, Rm. 205
McMaster University
1280 Main Street West
Hamilton, Ontario L8S 4K1
Tel: 905-525-9140 ext. 22513
Fax: 905-546-5211
Email: charlesc@mcmaster.ca

EDUCATIONAL BACKGROUND

Educational Diplomas

- 1979 **PhD**, Columbia University, Division of Sociomedical Sciences, New York, New York
Awarded distinction by Dissertation Committee
- 1976 **M Phil**, Columbia University, Division of Sociomedical Sciences, New York, New York
- 1972 **MA**, Sociology, University of Toronto, Sociology Department, Toronto, Ontario
- 1969 **BA**, Sociology Major, University of Toronto, Sociology Department, Toronto, Ontario

Continuing Education

- September 2009 – 2010 Health Polinomics Research Seminar, Centre for Health Economics and Policy Analysis, McMaster University
- September 1989 - 2007 Health Polinomics Research Seminar, Centre for Health Economics and Policy Analysis, McMaster University
- May 2007 Workshop on Doing Situational Maps, Third International Congress of Qualitative Enquiry, Champaign, Illinois
- September - December 1997 Qualitative Research Methods Course, Department of Anthropology, McMaster University
- May 1990 Economic Evaluation of Health Care Programs, Faculty of Business, Seminars in Executive Skills, McMaster University

1978 – 1982 Member, American Sociological Association (ASA)

EMPLOYMENT HISTORY

Academic Full-Time

July 1995 – June 2006 Associate Professor, Department of Clinical Epidemiology and Biostatistics, McMaster University (with CAWAR), Hamilton, Ontario

January 1992 – 1998 Associate Member, Department of Sociology, McMaster University, Hamilton, Ontario

September 1989 - June 1995 Assistant Professor, Department of Clinical Epidemiology and Biostatistics, McMaster University, Hamilton, Ontario

June 1972 - August 1974 Research Associate (March 1973 – August 1974)
Research Assistant (June 1972 - February 1973)
Department of Behavioural Sciences, University of Toronto, Toronto, Ontario

Academic Part-Time

August 2006 - 2008 Research Collaborator, SPARC Program, Mayo Clinic, Rochester, Minnesota

February 2005 Visiting Scholar, Medical Psychology Research Unit, School of Psychology, University of Sydney, Sydney, Australia

September - December 2004 Affiliate Academic, Department of Primary Care and Population Studies, Royal Free & University College Medical School at University College London (UCL), London, England

May 1998 - May 2003 Honorary Research Associate, Faculty of Health Sciences, University of Sydney, Sydney, Australia

April - June 1988 Research Scholar, Department of Behavioural Sciences, Faculty of Health Sciences, University of Sydney, Sydney, Australia

September 1981 - June 1990 Adjunct Professor, University of Alberta, Department of Health Services Administration and Community Medicine, Faculty of Medicine, Edmonton, Alberta

April 1980 - April 1986	Part-time Clinical Honourary Assistant Professor, University of Calgary, Department of Health Services Administration and Community Medicine, Calgary, Alberta
January - May 1978	Teaching Assistant, Columbia University, Division of Sociomedical Sciences, New York, New York
January 1977 - May 1979	Graduate Research Assistant, Columbia University, Division of Sociomedical Sciences, New York, New York Appointment through the Centre for Socio-Cultural Research on Drug Use, Columbia University, New York, New York
September 1974 - November 1976	Graduate Research Assistant, Columbia University, Division of Sociomedical Sciences, New York, New York
July - August 1971	Research Assistant, University of Toronto, Sociology Department, Toronto, Ontario

Non-Academic Fulltime

January 1988 - March 1989	Acting Director, Research and Planning Branch, former Alberta Government Department of Hospitals and Medical Care, (Senior Officer II Classification), Edmonton, Alberta. Responsible for the overall direction and operation of the Research and Planning Branch of the former Alberta Government Department of Hospitals and Medical Care which undertook health care research, policy and planning activities.
October 1982 - August 1989	Manager, Policy Analysis and Development, Research and Planning Branch, former Alberta Government Department of Hospitals and Medical Care, (Senior Manager I Classification), Edmonton, Alberta. Responsible for initiating, preparing and managing health care policy, planning and research activities. Areas of responsibility: (1) Long-Term care, (2) health promotion, (3) mental health, (4) women's health, (5) AIDS, (6) organ transplants, and (7) care of the disabled.
July 1979 - October 1982	Research Analyst, Research and Planning Branch, former Alberta Government Department of Hospitals and Medical Care, (Senior Officer I Classification), Edmonton, Alberta. Responsible for health policy, research and planning activities in a variety of health care areas.

CONSULTATIONS & PROFESSIONAL ACTIVITIES

Consultations

- 1999 - Present Many (too many to count) requests for information about and copies of the Charles, Gafni, Whelan Shared-decision-Making questionnaire (1998). Separate versions developed for women with breast cancer, surgeons and oncologists. Ongoing consultations with researchers in Britain, Australia, France, Germany and Israel re: initiating similar studies using the Canadian questionnaire. Study team includes Cathy Charles and Tim Whelan (Principal Investigators) and Amiram Gafni (Co-Investigator).
- September – December 2006 Consultations with Ms Kimberly Walker, Executive Director, National Network on Environments and Women’s Health re: the organization and delivery of workshops on shared treatment decision-making sponsored for women served by the Network.
- March 2005 Two days of consultations with Members of the KER Unit/SPARC Innovation Program, Mayo Clinic, College of Medicine, Mayo Clinic, Rochester, Minnesota.
- Fall 2004 Consultations with faculty & staff at the Department of Primary Care & Population Studies, Royal Free & University College Medical School at University College London (UCL), London, England.
- April 2002 Half day consultation with Dr. Elizabeth Murray, Senior Lecturer (Associate Professor) in primary care, University College, London, England re: the physician/patient relationship in treatment decision-making.
- January 1996 Consultations to the Canadian Institute for Health Information (CIHI) re: Developing a National Resident Classification System for Canadian long-term Care Facilities. Ottawa, Ontario.
- January 1996 Presentation on Alberta’s Resident Classification System for Long-term Care Facilities. Presented at invitational conference: Bridging Policy and Research on Aging in Canada. Sponsored by Seniors Independence Research Program, Health Canada. Ottawa, Ontario.
- January 1996 Telephone consultations with several Ontario newspapers re: Ontario Government Omnibus Legislation. Hamilton, Ontario.

- January 1996 Organized with Vandna Bhatia and Lynda Marsh, brainstorming consultation re: health policy issues for Mr. Dick Barnhorst, Director, Policy and Planning, Ontario Ministry of Health. Toronto, Ontario.
- July - September 1995 Periodic consultations to the Conference Board of Canada, re: Developing a Patient Satisfaction Questionnaire for Canadian Hospitals. Ottawa, Ontario.
- May 1995 - April 1996 Consultations to The Centre for the Educational Centre for Aging and Health re: development of a new unit for policy, information transfer and applied research. McMaster University, Hamilton, Ontario.
- April 1995 Consultation with Jane Worrall, Hamilton-Wentworth Home Care Program re: Evaluation of Quick Response Team.
- 1994 - 2005 Many (too many to count) requests for information about, copies of and consultation re: the Canadian Patient- Centred Hospital Care Questionnaire adapted from the US Picker-Commonwealth Patient-Centred Hospital Care Questionnaire. Canadian Research Team: Cathy Charles and Roberta Labelle (Principal Investigators); Brian Haynes and Larry Chambers (Co-Investigators), McMaster University, Hamilton, ON. Consultations are mostly to individual hospitals and relate to issues re: implementing the questionnaire to undertake repeat surveys, interpreting results, and using results to implement changes to improve patient care.
- June 1994 - April 1995 Consultant to Zeytinoglu I, Chouinard V, Denton M, and Westmorland M, Re: Healthy Work Environments: Use of New Technologies to Promote the Health and Economic Integration of Women With Disabilities. McMaster Research Centre for the Promotion of Women's Health, McMaster University, Hamilton, Ontario.
- April 1994 Consultation to Dr. Michael Boyle re: Evaluating Community Participation in the Community Action Program for Children. McMaster University, Hamilton, Ontario.
- March 1994 Consultation to the Health Professions Regulatory Advisory Council re: Incorporation of Physicians and Other Professionals in Ontario. Toronto, Ontario

- 1993 - 1995 Periodic consultations to Ms. Rosemary Bryant, Assistant Director, Department of Health and Community Services, Melbourne, Australia re: Canadian Patient-Centred Hospital Care Questionnaire and Use in Australian Hospitals.
- December 1993 Consultation to Dr. Radmanovich, Alberta Medical Association re: The Role of Medical Directors in Long-Term Care Facilities. Edmonton, Alberta.
- September 1993 - January 1994 Consultant to Dr. S. Katz re: Examining Physician Negotiation Processes Over Resource Allocations Under Global Budgets: Lessons from Canada. Health Care Financing Administration, Washington, District of Columbia.
- September - October 1993 Consultation to Ernst and Young Management Consultants re: The Long-Term Care Community Services Costing Study. Toronto, Ontario.
- June 1993 Consultation to Susan Goodman, Executive Director of the Hamilton-Wentworth District Health Council re: Public Participation in Health Care Decision-Making.
- June 1993 Telephone consultation on Long-Term Care Reform in Canada. Clyde Farnsworth, New York Times.
- September 1992 Telephone consultation with L. Cohen, Ottawa-based freelance writer regarding hospital foundations.
- May 1992 Consultation with Elizabeth Coombes, Government of Australia re: Long-Term Care Reform in Ontario. Requested by the Centre for Educational Aging & Health, McMaster University, Hamilton, Ontario.
- January - February 1992 Consultation with the Ontario Ministry of Health re: Developing a New Health Policy and Planning Unit. Toronto, Ontario.
- September 1990 Half day consultation to Ernst and Young International Re: Proposal to Conduct a Chronic Care Role Study in Ontario. Toronto, Ontario.
- August 1990 Consultation re: Survey Questionnaire for Comparative Study of Physicians in the US, Canada and West Germany. Requested by the Commonwealth Fund. New York, New York.

- July 1990 - September 1991 Consultation to Ontario Ministry of Community and Social Services re: Alberta's Patient Classification System for Long-Term Care Facilities. Toronto, Ontario.
- November 1989 Half-day consultation re: Alberta's Patient Classification System for Long-Term Care Facilities. Ontario Government Interdepartmental Task Force on Long-Term Care. Toronto, Ontario.
- October 1989 Half day consultation re: Alberta's Patient Classification System for Long-Term Care Facilities. Requested by Long-Term Care Administrators. Hamilton, Ontario.
- October 1989 Consultation Re: The Feasibility of Undertaking a Survey of The Administrative Role of Medical Directors in Ontario Long-Term Care Facilities. Ontario Association of Medical Directors for Homes for Senior Citizens, Toronto, Ontario.

SCHOLARLY AND PROFESSIONAL ACTIVITIES

Editorial Boards

- 2005 – Present Patient Education and Counseling
- 2004 – Present Health Expectations: An International Journal of Public Participation in Health Care and Health Policy

Executive Positions

- 1995 - 1998 Member, Advisory Committee, Ontario Breast Cancer Information Exchange Program, Toronto, Ontario
- 1995 - 1997 Member (elected), Medical Sociology Section Council, American Sociological Association
- 1995 - 1997 Chairperson (elected), Teaching Medical Sociology Committee, Medical Sociology Section Council, American Sociological Association
- 1993 - 1995 Member (elected), Health Policy Committee, Medical Sociology Section, American Sociological Association
- May 1984 - August 1984 Member, Organizational Review Committee, Canadian Mental Health Association, North Central Region, Alberta

April 1984 – June 1985	Vice-President (elected), Canadian Mental Health Association, North Central Region, Alberta
April 1984 - June 1985	Member (elected), Executive, Canadian Mental Health Association, North Central Region, Alberta
March 1983 - March 1984	Member, Education and Public Relations Committee, Canadian Mental Health Association, North Central Region, Alberta
March 1983 - March 1984	Member, Long Range Planning Committee, Canadian Mental Health Association, North Central Region, Alberta
August 1981 - August 1982	Member (elected), Nominations Committee, Medical Sociology Section Council, American Sociological Association
September 1979 - June 1985	Member (elected), Board of Directors, Canadian Mental Health Association, North Central Region, Alberta
September 1979 - March 1983	Member, Management Committee, Canadian Mental Health Association, North Central Region, Alberta
September 1978 - August 1980	Student Member (elected), Medical Sociology Section Council, American Sociological Association

Journal Referees

- Canadian Journal on Aging
- Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine
- Health Economics
- Health Expectations: An International Journal of Public Participation in Health Care and Health Policy
- Journal of Health Politics, Policy & Law
- Journal of the American Medical Association
- Medical Decision Making
- Patient Education and Counseling
- Social Science and Medicine
- Lancet
- Women & Health

External Grant Reviewer

May 1995	Medical Research Council of Canada
1986 - 1990	National Health Research and Development Fund, Scientific Review Committee 57, Health Care Management

June 1991 - December 1994	Ontario Health Ministry Health Care Systems Research Grant Program
October 1993	Congress of the United States, Office of Technology Assessment
October 1989 - January 1992	Hospital Incentives Fund, Ontario Ministry of Health, Toronto, Ontario
1986 – 1990	Alberta Foundation for Nursing Research, Edmonton, Alberta

Other Scholarly and Professional Activities

June 2009	Member, International Shared Decision Making Conference Scientific Committee. Conference held in Boston, Massachusetts, June 14 – 17, 2009.
January 2009	Reviewed abstracts for ISDM Conference, Boston, Massachusetts. June 14 – 17, 2009.
November 2008	Invited participant. 3 day invitational workshop on <u>Critical Debates in Evidence Based Medicine: Where We've Been and Where We're Going</u> . November 14-16, Victoria College, University of Toronto. Sponsored by CIHR (Situating Science program); and the Institute for the History and Philosophy of Science and Technology, the Joint Centre for Bioethics and the Connaught Foundation, University of Toronto, Ontario.
September 2008 – Present	Member, Scientific Planning Committee, International Shared Decision-Making Conference, Boston, Massachusetts. June 15 - 17, 2009.
September 2008	Co-sponsor with Butow P, Charvet A and Gafni A et. al. of a symposium, entitled Shared Decision-Making in General and Hospital Practice: Physicians and Patients Points of View in Canada, France, Australia, Germany and Switzerland. EACH Conference, Oslo, Norway. September 2 - 5.
January 2008	Guest Editor, Special Issue of Patient Education and Counseling. ISDM Conference Papers presented in Freiburg, Germany, 2007.
July 2007	Co-sponsor of Visiting Professor, Dr David Hughes from the University of Swansea. CHEPA and the Centre for Aging and Health, McMaster University.

May30 - June 1, 2007	Organizer of session on Conceptual and Methodological Issues In the Development and Evaluation of Treatment Decision Aids. International Shared Decision-Making Conference, Freiburg, Germany, May 31, 2007.
February 2006 - June 2007	Member, Scientific Planning Committee, International Shared Decision Decision-Making Conference, Freiburg, Germany, May_30 – June 1, 2007.
April – June 2007	Reviewer, Abstracts submitted to the 4 th International Shared Decision-Making Conference, Freiburg, Germany, May 30 – June 1, 2007.
December 2006	Invited Participant, Canadian Breast Cancer Alliance Strategic Agenda Workshop, Toronto, Ontario.
May 2006	Invited Participant, Patient-Centred Communication in Cancer Care Symposium, May 15-16, Bethesda, Maryland.
February 2004 - June 2005	Member, Planning Committee, 3 rd International Shared Decision Making Conference, Ottawa, June14-16, 2005.
March 2005	Presentation on Qualitative Research Methods. SPARC Innovation Program. Mayo Clinic College of Medicine, Rochester, Minnesota.
March 2005	Presentation on Cultural Influences on Treatment Decision-Making. SPARC Innovation Program - Mayo Clinic College of Medicine, Rochester, Minnesota.
February 2005	Invited Workshop Leader and Presenter. Shared Decision Making - Meanings, Problems and Solutions. Two day workshop sponsored by the Sydney Health Decision Group and the Medical Psychology Research Unit, University of Sydney, Sydney, Australia, February 24-25, 2005.
June 11-12, 2004	Invited Participant at Retrospective Tissue Micro-array Resource For Breast Cancer Research Workshop sponsored by the CBCRA, Toronto, Ontario.
January 2004	Facilitator, Break Out Group, Educational Workshop on Research Ethics Boards, McMaster University, Office of Research Ethics.

- May - June 2002 Review of paper on medical necessity prepared by the Canadian Health Services Research Foundation (CHSRF) for the federal government appointed Romanow Commission.
- November 11-12, 2000 Member, Canadian Autism Intervention Research Network (CAIRN) that organized a workshop to develop a research agenda in early intervention in autism and the related pervasive developmental disorders, Toronto.
- April 1999 Interview with Pat Rich of the Medical Post re: CHEPA 1999 Health Policy Conference: Treatment Decision-Making in the Clinical Encounter, McMaster University, Hamilton, Ontario.
- March 1998 Invited participant. Setting Research Priorities Retreat. Canadian Breast Cancer Research Initiative. Toronto, Ontario.
- February 1998 Invited Reviewer of CIHI Rehabilitation Minimum Data Set for Continuing Care. For the Canadian Institute for Health Information. Ottawa, Ontario.
- January 1998 Invited Reviewer of the Lomas report, Improving Research Dissemination and Uptake in the Health Sector: Beyond the Sound of One Hand Clapping. For the Federal/Provincial/Territorial Advisory Committee on Health Services.
- February 1997 Presentation to the National Workshop on Research Transfer on Getting Buy-In from Academic Researchers. Workshop sponsored by the Institute of Clinical and Evaluative Studies (ICES), CHEPA and the Institute for Work and Health (IWH). ICES, Toronto, Ontario.
- January 1997 Presentation to the Ontario Ministry of Health on the Role of Medical Necessity in Canadian Health Policy. Toronto, Ontario.
- November 1996 Presentation to the Employer Committee on Health Care - Ontario (ECHO) on The Role of Medical Necessity in Canadian Health Policy. Toronto, Ontario.
- January 1996 Presentation on Alberta's Resident Classification System for Long-term Care Facilities. Presented at invitational conference: Bridging Policy and Research on Aging in Canada. Sponsored by Seniors Independence Research Program, Health Canada. Ottawa, Ontario.

- February – October 1993 Member, Long-Term Care Provider Study Advisory Committee of Experts. Long-Term Care Division, Ontario Ministry of Health, Toronto, Ontario.
- February 1993 Meeting with officials from the General Accounting Office, US National Government, to discuss Long-Term Care Reform in Ontario. Requested by Eric Anderson, Senior Analyst, GAO, Washington, District of Columbia.
- December 1992 - January 1994 Member, Health Promotion Committee, Regional Municipality of Hamilton-Wentworth Department of Public Health Services. Hamilton, Ontario.
- September 1992 Participation in Study Visit by Malaysian officials from the Prime Minister's Department of the Government of Malaysia. Requested by the Dean, FHS, McMaster University, Hamilton, Ontario.
- April 1992 Participation in McMaster University Faculty of Health Sciences response to the Ontario Government's Proposed Redirection of the Long-Term Care System, McMaster University, Hamilton, Ontario.
- March 1992 Invited expert to the Senior Citizen's Consumer Alliance for Long-Term Care Reform, Public Hearings into the Ontario Government's Proposed Redirection of the Long-Term Care System. Presentation on Alberta's Patient Classification.
- March - June 1991 Liaison Member, Hamilton-Wentworth District Health Council Chronic Care Steering Committee, Hamilton, Ontario.
- March - May 1991 Corresponding Member, Planning Group for Social Policy Summer Institute. Office of Gerontological Studies, McMaster University, Hamilton, Ontario.
- September 1989 - Present Reviewer, CHEPA Working Paper Series, McMaster University, Hamilton, Ontario.
- October 1989 Hosted half day visit of a delegation of representatives from The Netherlands Health Ministry. Provided information on CE&B and CHEPA, McMaster University, Hamilton, Ontario.

AREAS OF INTEREST

- Research:**
- 1) Treatment decision-making between physicians and patients;
 - 2) Physician/patient communication;
 - 3) Public participation in health care decision-making;
 - 4) The use of research information to improve the organization and delivery of health care.
- Teaching:**
- Qualitative research methods;
Sociology of health and health care;
Health policy analysis.

HONOURS

President's Award for Outstanding Contribution to the Canadian Mental Health Association/North Central Region/Alberta, April 1984

Recipient of Maria De Castro Benton Award for Outstanding Dissertation in Sociomedical Sciences, Columbia University, 1979

Nominated for Bancroft Award for Outstanding Dissertation submitted to the Graduate School of Arts and Sciences, Columbia University on the subject of American History, Diplomacy and International Affairs, 1979

COURSES TAUGHT (Last seven years)

Graduate Courses*

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| January-April 2009 | Co-ordinator and Instructor, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM) |
| January-April 2008 | Co-ordinator and Instructor, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM) |
| January-April 2007 | Co-ordinator and Instructor, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM) |
| January-April 2006 | Co-ordinator & Instructor, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM) |
| *September 2004 – May 2005 | On sabbatical |
| January - April 2004 | Co-ordinator & Instructor (with Amiram Gafni), CHS –HRM 705: Independent Reading Course: Psychology of Decision-Making. McMaster University (HRM) |

January - April 2004	Instructor, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM)
September - December 2003	Instructor, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM)
September - December 2002	Instructor, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM)
May - September 2002	Co-ordinator, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM)
September - December 2000	Co-ordinator and Instructor, CHS-HRM 745: Introduction to Qualitative Research Methods. McMaster University (HRM)

SUPERVISORSHIPS

Masters Thesis Committee Member, McMaster University:

2009 – present	Soumia Meiyappan
2008 – present	Saira Akram (Chair)
2002 - 2005	Michelle Hogan
1999 - 2005	Wendy Peterson-Rudnicki
1998 –2001	Kate Feightner, HRM
1995 - 1996	Lucia Goulart, M.Sc. (T)
1994 - 1996	Adrian Grek, DME
1994 - 1996	Sydney Lineker, DME
1994 - 1996	Beth Black, DME
1994 - 1995	Andrea Bezjak, DME
1992 - 1995	Faculty Advisor, Beth Black, DME
1993 - 1994	Faculty advisor (with Larry Chambers), Student Research Internship for Beth Black, DME
September - December 1993	Faculty advisor, Seddiq Weera, DME
September 1993	G.E.C. external reviewer, M.Sc. thesis proposal, Jana Keller, DME
April 1993	GEC external reviewer, MSc thesis proposal, Anita Gross, DME

PhD Comprehensive Committee, McMaster University:

January – Dec. 2008	Heather McDonald, HRM
September 2007 - June 2008	Nancy Matthew Maich, Nursing
September 2005 - Present	Jennifer Hunter, HRM
December - March 2006	Martha Paynter, HRM
April - June 2004	Jarold Cosby, HRM

March - June 2003	Norma Murphy, Nursing
April - July 2001	Wendy Peterson-Rudnicki, Nursing
April - July 2001	Emily Freeman, Geography

PhD Thesis Committee Member, McMaster University:

2009 – Present	Leslie Malloy – Weir (Chair), Health Policy
2009 – Present	Heather Li, Health Policy
2009 – Present	Heather McDonald, HRM
2005 – Present	Jennifer Hunter, HRM (Chair)
2003 – 2009	Mary Ann O'Brien, HRM
September 1999 – 2005	Wendy Peterson-Rudnicki, Nursing
January 2001 - Nov 2002	Emily Freeman, Geography
September 1998 - September 2002	Anita Kothari, HRM
June 1993 - 1996	Andrea Litva, (Medical) Geography
June 1993 - 1996	Nancy Ross, (Medical) Geography

PhD Thesis Committee, External Reviewer:

March – September 2009	Mona Gupta, Institute of Medical Sciences, University of Toronto. Thesis title: Is Evidence-Based Psychiatric Practice Ethical Practice: A Conceptual and Qualitative Study.
March - May 2006	Heather Davey, Faculties of Dentistry, Medicine & Pharmacy (Post-Graduate). University of Sydney, Sydney, Australia

PhD Student Advisor, McMaster University, HRM:

2009 – Present	Leslie Malloy-Weir
2005 – Present	Jennifer Hunter, HRM

Msc Student Advisor: McMaster University HRM:

September 2008 – Present	Saira Akram, HRM
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PhD Independent Study HRM:

2008 – 2009	Heather McDonald
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MSC Internship HRM:

2009 – Present	Saira Akram
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CHEPA Studentship, McMaster University:

- May - February 2007 Faculty Supervisor (with Amiram Gafni) of CHEPA studentship for Jennifer Hunter (PhD HRM student), Centre for Health Economics and Policy Analysis, McMaster University
- May - September 2002 Faculty Supervisor (with Amiram Gafni) of CHEPA Studentship for Emily Freeman (Medical Geography student), Centre for Health Economics and Policy Analysis, McMaster University
- May - September 1996 Faculty Supervisor (with John Eyles) of CHEPA Studentship for Adele Iannantuono, (Medical Geography student), Centre for Health Economics and Policy Analysis, McMaster University
- May - December 1994 Faculty Supervisor (with Amiram Gafni) of CHEPA Studentship for Cristina Redko, (DME Student), Centre for Health Economics and Policy Analysis, McMaster University

Other:

- June 2009 Reviewer for 2009 Career Scientist Competition, Ontario Ministry of Health and Long Term Care.
- May 2009 Instructor. Half day workshop on Using Qualitative Research in Evidence- Informed Decision – Making. Sponsored by School of Nursing, McMaster University.
- 2009 Assisted in the development of the Social Organization Comprehensive Examination for the Health Policy PhD program.
- 2009 Assisted in the development of the Qualitative Methods Comprehensive Examinations for the Health Policy PhD program.
- 1997 Consultations with Christine Zaza, Post-Doctoral Fellow, McMaster University, CE&B (10 hrs).
- 1995 Consultations with Shelley McKellar, PhD Student in Medical History, University of Toronto, Department of Medical History (5 hours).

RESEARCH

Funded Research (From 1996)

- 2008-2010 Elit L, **Charles C**, Gafni A, Dimitry S, Whelan T. How Do Ovarian Cancer Specialists Transfer Information to Their Patients on the Risks and Benefits of Treatment Options? Juravinski Cancer Centre Foundation, \$25,000.
- 2008-2011 Simunovic M (PI), Baxter N, Cadeddu M, **Charles C**, Guyatt G, Straus S, Sutradhar R, Thabane L, Urbach D. Assessing the uptake and effectiveness of laparoscopic surgery for colorectal cancer in Ontario. CIHR, Operating Grants Program, \$503,248.
- 2006 - 2009 Willison D (Principal Investigator), **Charles C**, Schwartz L, Thabane L, Steeves V, Northrup D. (Co-Investigators). Privacy and Use of Personal Information for Health Research. Comparing attitudes and expectations among people with selected stigmatizing conditions and with the general public. CIHR (\$315,399). This project compares the attitudes of persons with potentially stigmatizing health conditions with those of the general public towards the use of personal information for health research. My role: involvement in all research phases.
- 2006 - 2007 **Charles C**, Gafni A. (Co-Supervisors) Comprehensive Literature Review of Individualized Risk Communication in Treatment Decision-Making. CHEPA 2006 Summer Studentship (\$8,000).
- 2004 - 2007 **Charles C** (Principal Investigator), Gafni A, Whelan T (Co-Investigators). The Role of Patient Values in Evidence-Based Medicine For Breast Cancer Patients. Canadian Breast Cancer Research Alliance (\$39,826). The purpose of this research is to explore and clarify the role and meaning of patient values in the evidence-based medicine paradigm for making treatment decisions.
- 2004 - 2006 Willison D (Principal Investigator), **Charles C**, Abelson J, Schwartz L (Co-Investigators). Understanding Canadian's Attitudes and Expectations Re: Privacy and Access to Data and Health Research – A Comparison of Survey and Citizen's Dialog Methods. CIHR (\$399,852). This study uses different methods to assess citizens' attitudes and expectations re: the use of health data for research. My role: involvement in all research phases.
- 2003 - 2006 Elit L (Principal Investigator), **Charles C**, Gafni A, Whelan T, Mand I (Co-Investigators). Women's Perceptions of Treatment Decision-Making in Recurrent Ovarian Cancer. Hamilton Regional Cancer Centre Foundation (\$25,000). This research explores the meaning of and attitudes towards shared treatment decision-making among women with ovarian cancer. My role: leadership role in the qualitative research aspects of the project and involvement in all other phases.

- 2003-2005 Elit, L (Principal Investigator), **Charles C**, Gafni A, Whelan T, Dal Bello D, Farrel S (Co-Investigators). Treatment Decision Making among women with Advanced Epithelial Ovarian Cancer. Hamilton Regional Cancer Centre Foundation (\$10,363.70). This research explores the meaning of and attitudes towards shared treatment decision-making among women with ovarian cancer. My role: leadership role in the qualitative research aspects of the project and involvement in all other phases.
- Elit, L (Principal Investigator), **Charles C**, Gafni A, Whelan T, Dal Bello D, Farrel S (Co-Investigators). Treatment Decision Making among women with Advanced Epithelial Ovarian Cancer. F. L. Johnson Fund (\$5,000.00). This research explores the meaning of and attitudes towards shared treatment decision-making among women with ovarian cancer. My role: leadership role in the qualitative research aspects of the project and involvement in all other phases.
- Elit, L (Principal Investigator), **Charles C**, Gafni A, Whelan T, Dal Bello D, Farrel S (Co-Investigators). Treatment Decision Making among women with Advanced Epithelial Ovarian Cancer. London Health Sciences Centre Internal Research Fund (\$5,000.00). This research explores the meaning of and attitudes towards shared treatment decision-making among women with ovarian cancer. My role: leadership role in the qualitative research aspects of the project and involvement in all other phases.
- 2003 Ellis P (Principal Investigator), **Charles C**, Whelan T, O'Brien MA (Co-Investigators). Physicians and Patient Characteristics that promote shared Decision-Making in the Oncology Consultation. Hamilton Regional Cancer Centre Foundation (\$18,000) The major goal is to determine patient and physician characteristics that promote patient involvement in decision-making in the oncology encounter and to develop instruments to measure the quality of the decision-making in the consultation. My role: leadership role in the qualitative research aspects of the project and involvement in all other phases.
- 2001 - 2004 Lavis J (Principal Investigator), **Charles C**, Norman G, Stoddart G, Landry R (Co-Investigators). Is Health Services Research Different When Decision-Makers Are Involved? CIHR (\$191,556). My role: involvement in all aspects and phases of the research.
- 2001 - 2003 Whelan T (Principal Investigator), **Charles C**, Sawka C, Olivotto I, Latreille J, Bundy S, Gelman K, Pritchard K, Levine M, Herbert C (Co-Investigators). Patterns of Herceptin Use in Three Canadian Provinces. CBCRI, NCIC. This is one of 6 individual projects in a program (Streams of Excellence) grant entitled: Discovery and Use of Clinically Relevant Molecular Changes in Breast Cancer. (CBCRI, \$583,033 for total project.) Principal Investigator of the qualitative and survey research aspects of the research.

- 2000 - 2002 Dolovich L and Willison D (Co-Principal Investigators), **Charles C**, Gafni A, Perrier D (Co-Investigators). The Pharmacist Role in Treatment Decision-Making. MOH Health Transitions Fund (\$99,600). My Role: developing a conceptual framework for understanding the evolving role of the physician, patient and pharmacist in treatment decision-making.
- 2000- 2001 Whelan T, (Principal Investigator), Gafni, Jadad A, Levine M, O'Brien M.A, Willan A, **Charles C**, Brouwers M (Co-Investigators). Systematic Review on the Impact of Cancer Related Decision Aids. AHCRQ contract # 290-97-0017 Task Order #4 (\$350,000). My role: assisted in developing review methods and in commenting on various drafts of the report.
- 1999 - 2003 Whelan T, Grunfeld E (Co-Principal Investigators), Ableson J, **Charles C**, Crooks D, Reyno L, Contant J, Witalis J, Sellick S, Rath D, Willan A, Holland-Reilly J, Fitch M (Co-Investigators). An Evaluation of Continuity of Cancer Care Through Regional Supportive Care Networks. CHSRF (\$230,030), Ontario Ministry of Health and Cancer Care Ontario (\$460,060). My role: Co-Principal Investigator for process component of the evaluation.
- 1999 - 2000 Elit L. (Principal Investigator), **Charles C**, Gafni A, Whelan T, Dal Bello, D, Farrel S. (Co-Investigators). Treatment Decision-Making Among Women With Advanced Epithelial Ovarian Cancer. Hamilton Health Sciences Corporation Research Development Fund (\$10,052.27). This research explores the meaning of and attitudes towards shared treatment decision-making among women with ovarian cancer. My role: leadership role in the qualitative research aspects of the project and involvement in all other phases.
- 1996 - 2006 Whelan T (Principal Investigator), **Charles C**, Crooks D, Gafni A, Grunfeld E, Jadad A, Sellick S, Willan A (Investigators), Browman G, Levine M (Co-Investigators). Supportive Cancer Care Research Unit. Ontario Ministry of Health (\$435,000 per annum) for infrastructure funding of the unit. My role: collaborate with other unit investigators and staff to undertake various research projects related to different aspects of supportive cancer care.

Current Unfunded Research

- 2006 – Present Kamath C (P.I.), Montori V, **Charles C** (Co-Investigators). Wiser Choices for Somalis: Cultural Adaptation and Trial of Decision Aids for Preventative Interventions. My role in this project is to advise on the qualitative research aspects of this project, cultural adaptations, and decision aids.

- 2004 – Present Ellis P. (PI), **Charles C**, Whelan T, O'Brien MA (Co-Investigators). Physician and Patient Characteristics that Promote Shared Decision-Making in the Oncology Consultation. The objective of this research is to determine patient and physician characteristics that promote patient involvement in decision-making in the oncology encounter and to develop instruments to measure the quality of the decision-making in the consultation. My role: leadership in the qualitative research aspects of the project and involvement in all other phases.
- 2004 – Present **Charles C** (PI of Canadian led papers), Gafni A, Moumjid N, Butow P, Scheibler F. Physicians and Patients Views of Shared Treatment Decision-Making: International Comparisons. The objective of this research is to undertake international comparisons of physicians and patient's views of shared treatment decision-making in four different countries – Canada, France, Australia and Germany. Each study used the original or modified versions of the Charles, Gafni and Whelan physician and patient questionnaires (2004) designed to explore attitudes towards shared treatment decision- making in the medical consultation (see symposium at EACH Conference, Norway, September 2008).

LIFETIME PUBLICATIONS

i) **Peer Reviewed**

a) **Contributions to Books**

1. Badgley RF, **Charles C**, Torrance GM. The Impact of Health Insurance: The Canadian Experience. In Sokolowska M et al (eds). Health Medicine and Society. Holland: D Reidel, Dordrecht, 1976.
2. Badgley RF, **Charles C**. Health and Inequality: Unresolved Policy Issues. In Shankar A. Yelaja (ed). Studies in Canadian Social Policy. Waterloo, Ontario: Wilfred Laurier University Press, 1978.
3. **Charles C**. Commentary on Dr. Thomas McKeown's Paper, Medical Technology and Health Care. In Staum MS, Larsen ED (eds). Doctors, Patients and Society: Power and Authority in Medical Care. Waterloo, Ontario: Wilfred Laurier University Press, 1981.
4. **Charles C**, Badgley RF. National Health Insurance: Change and Unresolved Policy Issues. In Shankar A. Yelaja (ed). Studies in Canadian Social Policy (2nd ed). Waterloo, Ontario: Wilfred Laurier University Press, 1987.
5. **Charles C**, Badgley RF. National Health Insurance: Evolution and Unresolved Policy Issues. In Powell FD and Wesson A (eds). Health Care Systems in Transition: An International Perspective. Thousand Oaks, California, Sage Publications, 1999.

6. Elwyn G. and **Charles, C.** Shared Decision-Making: The Principles and the Competencies. In Edwards A and Elwyn G (eds). Evidence-Based Patient Choice: Inevitable or Impossible? England: Oxford University Press, 2001: Chapter 10.
7. **Charles C.** The Meaning of Uncertainty in Treatment Decision-Making. In Higgs J, Titchen A (eds). Research and Policy. England: Blackwell Science Publications, 2001.
8. Woodward C, **Charles C.** The Changing Faces of Health Care in Canada. In Twaddle A (ed). Health Care Reform Around the World. Westport, CT: Auburn House, 2002: Chapter 4.
9. **Charles C.**, Gafni A, Whelan T. Treatment Decision Making in the Medical Encounter: The Case of Shared Decision Making. In Higgs J, Jones M, Loftus S, and Christensen N (Eds). Clinical Reasoning in the Health Professions (Eds.). Clinical Reasoning in the Health Professions (3rd edition). Elsevier 2008.
10. Gafni A and **Charles C.** The Physician – Patient Encounter: An Agency Relationship? In Evidence Based Patient Choice. (2nd edition). Edwards A & Elwyn G (eds) Oxford University Press. 2009.
11. Elwyn G, and **Charles C.** Shared Decision Making: From Conceptual Models to Implementation in Clinical Practice. In Evidence Based Patient Choice (2nd edition). Edwards A & Elwyn G (eds) Oxford University Press. 2009.
12. **Charles C.**, Gafni A. Shared Treatment Decision-Making: Past, Present and Future. In Handbook of Communication in Cancer and Palliative Care. Kissane D, Bultz B, Butow P and Finlay I. (eds) Oxford University Press. Forthcoming 2010.

b) Journal Articles

1. **Charles C.** The Medical Profession and Health Insurance: An Ontario Case Study. Social Science and Medicine 1976;10:33-38.
2. Colombotos J, **Charles C.**, Kirchner C. Physicians Attitudes Toward Political and Health Care Policy Issues in Cross-National Perspective: A Comparison of FMGs and USMGs. Social Science and Medicine 1977;11:603-609.
3. Baker R, Cockerill R, **Charles C.**, Voelker C. Regulation and Hospital Strategic Planning in Canada. Health Care Management Forum 1990;3:13-18.
4. **Charles C.**, Schalm C. Alberta's Resident Classification System for Long-Term Care Facilities: Part 1: Conceptual and Methodological Development. Canadian Journal on Aging 1992;1(3):219-232.

5. **Charles C**, Schalm C. Alberta's Resident Classification System for Long-Term Care Facilities: Part 2: First Year Results and Policy Implications. *Canadian Journal on Aging* 1992;11(3):233-248. Also CHEPA Working Paper #91-11, McMaster University. Selected by an International Peer Review Panel for translation and inclusion in the *Revista de Gerontologica*, 1994;4:262-271 (a Spanish scholarly gerontology journal).
6. Kuntz D, Roberts J, Browne G, **Charles C**. Revisiting Physician Impact Analysis: Predicted versus Observed Hospital Resource Use. *Health Care Management Forum* 1993;6 (3):27-33. Also Published as System-Linked Research Unit Working Paper Series #92-7, McMaster University.
7. **Charles C**, DeMaio S. Lay Participation in Health Care Decision-Making: A Conceptual Framework. *Journal of Health Politics, Policy and Law* 1993;18(4):881-904. Also published as CHEPA Working Paper #92-16, McMaster University.
8. **Charles C**, Roberts J. Physician Impact Analysis: Methods, Results and Uses in Ontario Hospital Decision-Making. *Evaluation and the Health Professions* 1994;17(1):96-112. Also CHEPA Working Paper #93-5, McMaster University.
9. **Charles C**, Gauld M, Chambers LW, O'Brien B, Haynes RB, Labelle R. How Was Your Hospital Stay? Patients' Reports about their Care in Canadian Hospitals. *Canadian Medical Association Journal* 1994;140(11):1813-1822. Also CHEPA Working Paper #94-3, McMaster University.
10. **Charles C**, Schalm C, Semradek J. Involving Stakeholders in Health Services Research: Developing Alberta's Resident Classification System for Long-Term Care Facilities. *International Journal of Health Services* 1994;24:749-761. Also CHEPA Working Paper #94-4, McMaster University.
11. Semradek J, Hornbrook M, McKenzie D, Giovannetti P, **Charles C**, and Schalm C. Long-Term Care Reform in Alberta, Canada. *Alberta's Resident Classification System: Fact, Fiction and Future Prospects*. *Journal of Advanced Nursing* 1994;20:1182-1185.
12. Durand PJ, Krueger PD, Chambers LW, Grek A, **Charles C**. Predictors of Caregivers' Dissatisfaction with Community Long-Term Care Services for Seniors: Results from the Canadian Study on Health and Aging. *Canadian Journal of Public Health* 1995;86(5):325-332.
13. **Charles C**, Mohide EA, Neimanis C. The Medical Administrative Role of Medical Directors and Advisory Physicians in Ontario Nursing Homes and Homes for the Aged. *Canadian Journal on Aging* 1995;14(4):657-685.
14. **Charles C**, Chambers LW, Goldsmith L, O'Brien B, Haynes RB, Gauld M. Provider-Patient Communication Among Elderly and Non-Elderly Patients in Canadian Hospitals: A National Survey. *Health and Communication* 1996;8(3):281-302.

15. Roberts J, **Charles C**, Cockerill R, Goldsmith L. Physician Impact Analysis Predictions in Ontario Hospitals: Does the Emperor Have Clothes? *Healthcare Management Forum* 1996;9(3):35-42. Also CHEPA Working Paper #96-19, McMaster University.
16. **Charles C**, Lomas J, Giacomini M, Bhatia V, Victoria V. Medical Necessity in Canadian Health Policy: Four Meanings and . . . a Funeral. *Milbank Quarterly* 1997;75(3):365-394. Also CHEPA Working Paper #96-18, McMaster University.
17. Katz SJ, **Charles C**, Lomas J, Welch HG. Physician Relations in Canada: Shooting Inward While the Circle Closes. *Journal of Health Politics, Policy and Law* 1997;22(6):1413-1431. Also CHEPA Working Paper #95-3, McMaster University.
18. **Charles C**, Gafni A, Whelan T. Shared Decision-Making in the Medical Encounter: What Does It Mean? (Or, It Takes at Least Two to Tango). *Social Science and Medicine* 1997;44(5):681-692. Also CHEPA Working Paper #94-18, McMaster University.
19. **Charles C**, Redko C, Gafni A, Whelan T, Reyno L. Doing Nothing is No Choice: Lay Constructions of Treatment Decision-Making Among Women with Early-Stage Breast Cancer. *Journal of Sociology and Health* 1998;20(1):71-95. Also CHEPA Working Paper #96-17, McMaster University.
20. Gafni A, **Charles C**, Whelan T. The Physician-Patient Encounter: The Physician as a Perfect Agent for the Patient versus the Informed Treatment Decision Making Model. *Social Science and Medicine* 1998;47(3):347-354.
21. Zaza C, **Charles C**, Muszynski A. The Meaning of Playing-Related Musculoskeletal Disorders Among Classical Musicians. *Social Science & Medicine* 1998;47(12):2013-2023. Also CHEPA Working Paper #98-9, McMaster University.
22. Cockerill R, **Charles C**, Roberts J. The Adoption of a Managerial Innovation: A Study of Physician Impact Analysis. *Health Services Management Research* 1999;12:190-202.
23. Lineker S, Badley E, **Charles C**, Hart L, Streiner D. Defining Morning Stiffness - Rheumatoid Arthritis. *The Journal of Rheumatology* 1999;26(5):1052-1057.
24. **Charles, C**, Gafni A, Whelan T. Decision-Making in the Physician-Patient Encounter: Revisiting the Shared Treatment Decision-Making Model. *Social Science & Medicine* 1999;49:651-661. Also CHEPA Working Paper #98-2, McMaster University.
25. **Charles C**, Whelan T, Gafni A. What do we mean by partnership in making decisions about treatment? *British Medical Journal* 1999;319:780-782.
26. Griffith LE, Cook DJ, Guyatt GH, **Charles C**. Comparison of Open and Closed Questionnaire Formats in Obtaining Demographic Information From Canadian General Internists. *Journal of Clinical Epidemiology* 1999;52(10):997-1005.

27. Whelan T, Gafni A, **Charles C**, Levine M. Lessons Learned from the Decision Board: A Unique and Evolving Decision Aid. *Health Expectations* 2000;3:69-76.
28. **Charles C**, Gafni A, Whelan T. How to Improve Communication Between Doctors and Patients. *British Medical Journal* 2000;320:1220-1.
29. Whelan T, O'Brien MA, Villasis-Keever M, Robinson P, Skye A, Gafni A, Brouwers M, **Charles C**, Baldassarre F, Gauld M. Impact of Cancer-Related Decision Aids. *Evid Rep Technol Assess (Summ)*. 2002 Jul; (46):1-4.
30. Elit L, **Charles C**, Gold I, Gafni A, Farrell S, Tedford S, Dal Bello D, Whelan T. Women's Perceptions About Treatment Decision-making for Ovarian Cancer. *Gynaecologic Oncology* 2003:89-95.
31. **Charles C**, Whelan T, Gafni A, Willan A, Farrell S. Shared Treatment Decision-making: What Does It Mean to Physicians? *Journal of Clinical Oncology* 2003;21:932-936.
32. **Charles C**, Gafni A, Whelan T. Self-Reported Use of Shared Decision-Making among Breast Cancer Specialists and Perceived Barriers and Facilitators to Implementing This Approach. *Health Expectations* 2004;7:338-348.
33. Kothari A, Birch S, **Charles C**. "Interaction" and Research Utilization in Health Policy and Programs: Does It Work? *Health Policy* 2005;71:117-125.
34. **Charles C**, Gafni A, Whelan T. Treatment Decision Aids: Conceptual Issues and Future Directions. *Health Expectations* 2005;8:14-125.
35. Gold S, Abelson J, **Charles C**. From Rhetoric to Reality: Representing Public and Patient Voices in Supportive Cancer Care Planning. *Health Expectations* 2005;8:195-209.
36. Peterson W, **Charles C**, DiCenso A, Sword W. The Newcastle Satisfaction with Nursing Scales: A Valid Measure of Material Satisfaction With Inpatient Postpartum Nursing Care. *Journal of Advanced Nursing* 2005;52(6):672-681.
37. Montori V, Gafni A, **Charles C**. A Shared Treatment Decision-Making Approach Between Patients With Chronic Conditions and their Clinicians: The Case of Diabetes. *Health Expectations*, 2006; 9:25-36.
38. Murray E, **Charles C**, Gafni A. Shared Decision-Making in Primary Care: Tailoring the Charles et. al. Model to Fit the Context of Primary Care. *Patient Education and Counseling*, 2006; 62:205-211.
39. **Charles C**, Gafni A, Whelan T, O'Brien MA. Cultural Influences on the Physician-Patient Encounter: The Case of Shared Treatment Decision-Making. *Patient Education & Counseling*, 2006: 63:262-267.

40. **Charles C** and Gafni A. Can I Accurately Predict the Impact of an Illness and its Treatment on my Future Subjective Well Being? A Complex Question That Does Not Have A Simple Answer. *Health Expectations*, 2006; 9:252-254.
41. Peterson W, Sword W, **Charles C**, DiCenso A. Adolescents' Perceptions of Inpatient Postpartum Nursing Care: A Phenomenological Study. *Qualitative Health Research*, 2007; 17:201-212.
42. Willison D, Schwartz L, Abelson J, **Charles C**, Swinton M, Northrup D, Thabane L. Alternatives to Project-Specific Consent for Access to Personal Information for Health Research: What is the Opinion of the Public? *J Am Med Inform Assoc*. 2007;14: 706-712.
43. O'Brien MA, Whelan TJ, **Charles C**, Ellis PM, Gafni A, Lovrics P, Hasler A, Dimitry S. Women's Perceptions of Their Treatment Decision-Making process in Breast Cancer Care. *Patient Education and Counseling*. 2008 December; 73: 431-436.
44. Willison D, Swinton M, Schwartz L, Abelson J, **Charles C**, Northrup D, Thabane L. Alternatives to Project-Specific Consent for Access to Personal Information for Health Research: Insights from a Public Dialogue. *BMC Medical Ethics*. 2008; Nov 19: 9-18.
45. Alonso -Coello P, Montori VM, Solà I, Schünemann HJ, Devereaux P, **Charles C**, Roura M, Diaz MG, Souto JC, Alonso R, Oliver S, Ruiz R, Coll-Vinent B, Diez AI, Gich I, Guyatt G. Values and Preferences in Oral Anticoagulation in Patients with Atrial Fibrillation: Physicians and Patients Perspectives: Protocol for a Two-Phase Study. *BMC Health Services Research (Biomed Central)*. *BMC Health Services Research*. 2008 Oct. 27; 8:221.
46. O'Brien MA, Whelan T, Villasis-Keever M, Gafni A, **Charles C**, Roberts R, Schiffs S, Cai W. Are Cancer Related Decision Aids Effective? A Systematic Review and Meta Analysis. *Journal of Clinical Oncology*. 2009; Feb. 27: 974-985.
47. Nannenga MR, Montori VM, Weymiller AJ, Smith SA, Christianson TJH, Bryant SC, Gafni A, **Charles C**, Mullan RJ, Jones LA, Bolona ER, Guyatt G. A Treatment Decision Aid May Increase Patient Trust in the Diabetes Specialist. *The Statin Choice Randomized Trial*. *Health Expectations*. 2009; Mar. 12: 38-44.
48. Elit L, **Charles C**, Dimitry S, Tedford-Gold S, Gafni A, Gold I, Whelan T. It's a Choice to Move Forward: Women's Perceptions About Treatment Decision-Making in Recurrent Ovarian Cancer. *Psychooncology*. 2009 March. (Epub ahead of print).
49. Abadie R, Weymiller AJ, Tilburt J, Shaw ND, **Charles C**, Gafni A, Montori VM. Clinicians Use of the Statin Choice Decision Aid in Patients with Diabetes: A Videographic Study Vested in A Randomized Trial. *Journal of Evaluation in Clinical Practice*. 2009 Jun; 15: 492-497.

50. Moumjid N, **Charles C**, Magali M, Gafni A, Bremond A, Farsi F, Whelan T, Carrere M. The Statutory Duty of Physicians to Inform Patients and Unmet Patient Information Needs: The Case of Breast Cancer in France. *Health Policy*. 2009 Jul; 91:162-173.
51. Willison DJ, Steeves V, **Charles C**, Schwartz L, Ranford J, Agarwal G, Cheng, J, Thabane L. Consent for use of personal information for health research: do people with potentially stigmatizing health conditions and the general public differ in their opinions? *BMC Med Ethics*. 2009 Jul; 10:10

c) Journal Abstracts

1. **Charles C**, DeMaio S. Lay Participation in Health Care Decision Making: A Conceptual Framework. *Sociological Abstracts*, 1992, American Sociological Association.
2. Lineker SC, Hart LE, **Charles C**, Streiner DL. The Characterisation and Measurement of Early Morning Stiffness in People with Rheumatoid Arthritis. Paper presented at the session: Functioning with Rheumatoid Arthritis. *Arthritis Rheumatology Health Professions Association Annual Conference Abstracts* October 1995.
3. Redko C, **Charles C**, Whelan T, Gafni A, Reyno L. Treatment Decision-Making Among Women with Breast Cancer. *Breast Cancer Research and Treatment Supplement*. 18th Annual San Antonio Breast Cancer Symposium, 1994. Also cited in *Abstracts on Doctor-Patient Studies*, MacLean Center for Clinical Medical Ethics, Winter, 1995;15:8, University of Chicago.
4. **Charles C**, Redko C, Whelan T, Gafni A, Reyno L. Lay Constructions of Treatment Decision-Making in the Medical Encounter: Doing Nothing is No Choice. *Sociological Abstracts*, American Sociological Association, 1996.
5. Redko C, **Charles C**, Gafni A, Whelan T, Reyno L. Treatment Decision-making Experiences Among Women With Breast Cancer. *Breast Cancer Research and Treatment* 1996; 37(Suppl.):259.
6. **Charles C**, Whelan T, Redko C, Reyno L, Gafni A. Lay Constructions of Treatment Decision-making Among Women With Early Stage Breast Cancer. *Supportive Care in Cancer* 1996;4:240.
7. **Charles C**, Gafni A, Whelan T. Shared Decision-Making in the Medical Encounter. What Does It Mean? (Or It Takes At Least Two to Tango). *Hastings Centre Report*, Garrison, N.Y., Sept-Oct 1997.
8. **Charles C**, Redko C, Whelan T, Reyno L, Gafni A. Lay Perceptions of Treatment Decision-Making Among Women with Early Stage Breast Cancer. *Conference Proceedings on Building Synergies in Communication: Linking Research and Practice*, February 1997.

9. **Charles C**, Rand C, McAuley R, Willan A, Matone J. A Proposal to Identify Factors in Attendance for Biennial Breast Screening. Reasons for Hope Conference Abstracts, June 1999.
10. **Charles C** Whelan T. Shared Treatment Decision-Making in the Medical Encounter: What Does It Mean? Reasons for Hope Conference Abstracts, June 1999.
11. Whelan T, Reyno L, Levine M, Streiner D, Mohide A, **Charles C**, Rath D, Montesanto B. Development of a Satisfaction with Care Questionnaire for Ambulatory Cancer Patients. International Conference on the Scientific Basis of Health Services Abstracts, October 1999.
12. **Charles C**, Whelan T, Gafni A. Shared Treatment Decision-Making: What Does It Mean to Physicians Treating Women With Early Stage Breast Cancer? CBCRI Reasons for Hope Conference Abstracts, May 2001.
13. Whelan T, Sawka C, Olivotto I, Latreille J, Bondy S, **Charles C**, Gelmon K, Pritchard K, Levine M, Herbert C. Patterns of Herceptin Use in Three Canadian Provinces. CBCRI Reasons for Hope Conference Abstracts, May 2001.
14. Tedford T, Abelson J, **Charles C**. Resources and Regionalization: A Comparative Study of Supportive Cancer Care Networks in Three Ontario Regions. CHERA 10th Annual Conference Abstracts, May 2002.
15. Cosby J, **Charles C**, Cosby R, O'Brien M, Whelan T. Perceptions of the Barriers and Facilitators of Herceptin Use in Three Canadian Provinces: A Multi-Method Approach. 5th International Conference on the Scientific Basis of Health Services Abstracts, Washington, District of Columbia, September 2003.
16. O'Brien MA, Whelan T, Villasis-Keever M, Robinson P, Skye A, Gafni A, Brouwers M, **Charles C**, Baldassare F, Gauld M. Impact of Cancer-related Decision Aids: A Systematic Review. Presented at the International Conference on Communication & Health Care, Warwick, U.K., September 2003.
17. **Charles C**, Cosby J, Cosby R, O'Brien M, Whelan T. Barriers and Facilitators to the Use of Herceptin in Three Canadian Provinces. Canadian Breast Cancer Research Alliance Abstracts, October 2003.
18. **Charles C**. Barriers and Facilitators to the Use of Herceptin in Three Canadian Provinces. Reasons for Hope Conference Abstracts, October 2003.
19. Peterson WE, Sword W, **Charles C**, DiCenso A. Adolescents' Perceptions of In-patient Postpartum Nursing Care: A Phenomenological Study. The 10th Qualitative Health Research Conference Abstracts, April 2004.

20. **Charles C.** Gafni A, Whelan T. Self Reported Use of Shared Decision-Making Among Physicians Who Treat Women With Early Stage Breast Cancer. EACH Conference Abstracts, September 2004.
21. **Charles C.** Gafni A, Whelan T. Barriers, Facilitations and Strategies to Promote Shared Decision-Making Between Breast Cancer Physicians & Patients. EACH Conference Abstracts, September 2004.
22. O'Brien MA, Whelan T, Gafni A, **Charles C.** Giacomini M. Shared Decision-Making in Action? The Program of SDM as a Scientific Field. EACH Conference Abstracts, September 2004.

d) Journal Editorials

1. **Charles C.** Gafni A, Whelan T. The Physician-Patient Encounter: Contextualizing Communication Problems. British Medical Journal 2000; 320:1220-1221.
2. **Charles C.** Gafni A, Whelan T (Eds). International Conference on Treatment Decision-Making in the Clinical Encounter. Invited Editor for special issue of Health Expectations 2000; 3: 1-5.

ii) Not Peer Reviewed

a) Journal Articles

1. Cockerill R, **Charles C.** Voelker C, Baker R. Planning the Role of a Hospital: Stakeholder Behaviour. Canadian Health Care Management 1989;2 (1):2-15.
2. **Charles C.** Canadian Health Policy Report: Jurisdictional Tensions in Health Care Policy. Medical Sociology Section Newsletter 1993; Volume XXIX(3):3-4. American Sociological Association.
3. Patterson C, Silverman B, Guyatt G, **Charles C.** Molloy W, Sanford J, Edwards M, Semogas D, Byrne C, Clark P, Cohen G, North J, Butt G. Issues of Internal Validity in Interdisciplinary Research. Working Paper #94-5. Quality of Nursing Worklife Research Unit, McMaster University and University of Toronto, 1994.
4. **Charles C.** Viewpoint: Patient Satisfaction with Hospital Care - A Key Aspect of Communication, Aging and Health. Gerontology Update 1994;13 (1):1-3. Office of Gerontological Studies, McMaster University.

b) Technical Reports

1. Badgley RF, **Charles C.** An Overview of the Canadian Social and Political Scene and Universal Health Insurance. Government Involvement in Health Services Delivery: The Canadian Experience. Proceedings of the Sixteenth Annual Symposium on Hospital Affairs conducted by the Graduate Program in Health Administration Studies, Graduate School of Business, University of Chicago, IL: May 1976,4-11.
2. **Charles C.** Review of Day Hospitals in Alberta and Presentation of Policy Options. Prepared for Research and Strategic Planning Branch, Alberta Hospitals and Medical Care, Government of Alberta, 1979.
3. **Charles C.** Report on the Policy Development Process of the Policy Research and Management Services Branch of Saskatchewan Health. Prepared for Research and Strategic Planning Branch, Alberta Hospitals and Medical Care, Government of Alberta, 1980.
4. **Charles C.**, White F. A Reconnaissance of Health Research in Alberta. Alberta Hospitals and Medical Care and Alberta Social Services and Community Health, Government of Alberta, 1980.
5. McAmmond D, **Charles C.**, Skirrow J. Report of the Joint Working Group on Health Promotion. Alberta Alcohol and Drug Abuse Commission, Government of Alberta, 1980.
6. Cockerill R, **Charles C.**, Voelker C, Baker R. Designating the Role of a Hospital: Whose Responsibility? Final Report. Submitted to NHRDP, Health and Welfare Canada, 1988.
7. Baker R, **Charles C.**, Cockerill R, Voelker C. Regulation and Hospital Strategic Planning in Canada. Health Services Research Discussion Paper, University of Toronto, 1990.
8. Lomas J, **Charles C.**, Greb J. Negotiations of Fee Schedules for Payment of Physicians' Services in Canada. Final Report. Submitted to NHRDP, Health & Welfare Canada, 1992.
9. Mohide EA, **Charles C.** The Administrative Role of Medical Directors in Ontario Long-Term Care Facilities. Final Report. Submitted to Ontario Ministry of Health, 1992.
10. **Charles C.**, DeMaio S. Consumer Participation in Health Care Decision Making: Roles, Goals and Expectations. In S DeMaio (ed.) Summary Report, 4th Annual CHEPA Health Policy Conference, McMaster University, 1992.
11. Lomas J, **Charles C.**, Greb J. The Price of Peace: The Structure and Process of Fee Negotiations in Canada. CHEPA Working Paper Series #92-17, McMaster University, 1992.

12. **Charles C**, Roberts J, Cockerill R. Physician Impact Analysis: Methods, Results and Uses in Decision-Making for Hospital Medical Staff Appointments. Final Report. Submitted to NHRDP, Health & Welfare Canada, 1995.
13. Goldsmith LJ, **Charles C**. A Proposal for Evaluating Physician Impact Analysis at Chedoke-McMaster Hospitals. Submitted to Chedoke-McMaster Hospitals, 1995.
14. Hurley J, Lomas J, **Charles C**, Birch S, Stoddart G, Torrance G, Vincent V. Health Policy in the Era of Population Health: An Exploration of Changing Roles. Final Report. Project # 6606-5545-x. Submitted to NHRDP, Health & Welfare, Canada, 1998.
15. Whelan TM, O'Brien MA, Villasis-Keever M, Robinson P, Skye A, Gafni A, Brouwers M, **Charles C**, Baldassarre F, Gauld M. Impact of Cancer Related Decision Aids. Evidence Report/Technology Assessment Number 46. (Prepared by McMaster University under Contract No. 290-97-0017). AHRQ Publication No. 02-E004, Rockville, MD. Agency for Healthcare Research & Quality, July, 2002.
16. Whelan TM, Grunfeld E, Sussman J, Abelson J, Willan A, Sellick S, **Charles C**, Fitch M, Rand C et al. An Evaluation of Continuity of Cancer Care through Regional Supportive Care Networks. CHSRF #RCI 0256-06. December, 2003.
17. **Charles C**, Gafni A, Whelan T, Freeman E. The Role of Patient Values in Evidence-Based Medicine. Interim Report to CBCRA, 2006.
18. **Charles C**, Gafni A, Whelan T, Freeman E. The Role of Patient Values in Evidence-Based Medicine. Final report to CBCRA, July 2007.
19. McDonald H, **Charles C**, Gafni A. Criteria for Evaluating the Quality of Decision Aids: A Critical Appraisal of the IPDAS Presentation of Probabilities Domain. CHEPA Working Paper, 2008

PRESENTATIONS AT MEETINGS

i) **Invited**

1. Badgley RF, **Charles C**. An Overview of the Canadian Social and Political Scene and Universal Health Insurance. Sixteenth Annual Symposium on Hospital Affairs conducted by the Graduate Program in Hospital Administration and Centre for Health Administration Studies, Graduate School of Business, University of Chicago, Chicago, Illinois, May 1974.
2. **Charles C**. Commentary on Dr. Thomas McKeown's paper, Medical Technology and Health Care. Workshop on Doctors, Patients and Society: Power and Authority in Medical Care, sponsored by the Calgary Institute for the Humanities and the Faculty of Continuing Education, University of Calgary, Calgary, Alberta, Spring 1980.

3. **Charles C.** Alberta Long-Term Care Patient Classification Project. Nursing Home Owners and Operators Annual Meeting, Alberta Hospital Association Convention, Edmonton, Alberta, November 1986.
4. Giovannetti P, **Charles C.** Alberta Long-Term Care Patient Classification Project. Conference on People and Progress: Exploring the Future in Long-Term Care. Sponsored by Alberta Hospital District No. 24, Edmonton, Alberta, February 1987.
5. **Charles C.**, Schalm C: The Alberta Patient Classification System for Nursing Homes and Auxiliary Hospital Residents. Edmonton Home Care Managers, Edmonton, Alberta, September 1988.
6. Lai V, **Charles C.** The Alberta Patient Classification System for Long-Term Care Facilities. Federal/Provincial/ Territorial Subcommittee on Long-Term Care, Ottawa, Ontario, April 1988.
7. **Charles C.**, Giovannetti P, Johnson J, Schalm C: The Development of the Alberta Patient Classification System for Long-Term Care Facilities. Alberta Association of Registered Nurses, Edmonton, Alberta, October 17, 1988.
8. **Charles C.** Overview of Alberta's Patient Classification System for Long-Term Care Facilities. Client Classification Conference sponsored by the Ontario Association of Non-Profit Homes and Services for Seniors, Toronto, Ontario, January 1991.
9. **Charles C.**, DeMaio S. Consumer Participation in Health Care Decision Making: Roles, Goals and Expectations. In S DeMaio (Ed.) Summary Report, 4th Annual CHEPA Health Policy Conference, McMaster University, 1992.
10. Mohide EA, **Charles C.**: The Administrative Role of Medical Directors in Ontario Long-Term Care Facilities. Ontario Association of Medical Directors for Homes for Seniors, Toronto, 1992.
11. **Charles C.** Invited Expert Presenter on Alberta's Patient Classification System for Long-Term Care Facilities to the Senior Citizens' Consumer Alliance for Long-Term Care Reform. Public Hearings into the Ontario Government's Proposed Redirection of the Long-Term Care System, Toronto, Ontario, March 1992.
12. **Charles C.** Public Participation in Health Care Decision-Making. Community Advisory Committee, Educating Future Physicians for Ontario (EFPO) Project, Hamilton, Ontario, May 1992.
13. **Charles C.** The Canadian Patient-Centred Hospital Care Study. The Northeast Canadian American Health Council, Kennebunkport, Maine, June 1992.

14. **Charles C.** Invited Participant to Two Day Workshop on Picker/Commonwealth Programs for Patient-Centred Care, Asheville, North Carolina, October 1992.
15. **Charles C.** Lay Participation in Health Care Decision-Making. Health Administration Fall Seminar Series, University of Toronto, Toronto, Ontario, November 1992.
16. **Charles C.** The Canadian Patient-Centred Hospital Care Study. U.K. Hospital Workshop. Sponsored by the King's Fund College and the British Patient-Centred Hospital Care Study Team, London, England, December 1992.
17. **Charles C.** Invited Participant to One Day Workshop on Public Participation in Health Planning. Sponsored by the Nova Scotia Provincial Health Council, January, Toronto, Ontario, January 1993.
18. **Charles C.**, RF Badgley. Canadian National Health Insurance: Evolution and Unresolved Policy Issues. Can New England and the U.S. Learn from Other Health Care Systems? Sponsored by University of Massachusetts, New England Governor's Conference Inc. and Caucus of New England State Legislatures, Boston, Mass, October 1993.
19. **Charles C.** Patients' Reports About Their Care in Canadian Hospitals: Results of a National Survey. Symposium on Making Health Services Research Relevant. Sponsored by the Institute for Clinical Evaluative Sciences in Ontario, October, Toronto, Ontario, October 1993.
20. **Charles C.** How Was Your Hospital Stay? Patients' Reports About their Care in Canadian Hospitals. Presentation to CHEPA Advisory Council, McMaster University, Hamilton, Ontario, April 1994.
21. **Charles C.**, Chambers L, Goldsmith L, O'Brien B, Haynes RB. Keynote Address: Satisfaction With Care and Patient Provider Communication Among Elderly Patients in Canadian Hospitals: A National Survey. Presented at the 2nd International Conference on Communication, Aging and Health. Sponsored by ECAH, McMaster University, Hamilton, Ontario, May 13-15, 1994.
22. **Charles C.**, Chambers L, Haynes RB, O'Brien B, Labelle R, Gauld M, Goldsmith L: Poster Session. The Canadian Patient-Centred Hospital Care Study. Presented at the First Annual Conference of the Picker Institute: Through the Patient's Eyes, Incorporating the Patient's Perspective to Improve Care, Cambridge, Massachusetts. April 19-21, 1995.
23. **Charles C.** Jurisdictional Tensions in Health Care Policy. Health Care Reform Lecture Series, Department of Sociology, Brown University, Rhode Island, April 24, 1995.
24. **Charles C.** Keynote Address: How Was Your Hospital Stay? Patients' Reports About their Care in Canadian Hospitals. Fourth National Conference: Canadian Clinical Nurse Specialists, Vancouver, British Columbia. September 28-29, 1995.

25. **Charles C.** The Role of Medical Necessity in Canadian Health Policy: Four Meanings... and a Funeral? Presentation to Health Canada, McMaster University, Hamilton, Ontario, February 9, 1996.
26. **Charles C.** Measuring Client Satisfaction With Care. Presentation to the Metropolitan Toronto Home Care Program, Toronto, Ontario, May 6, 1996.
27. **Charles C.** Poster presentation on Lay Participation in Health Care Decision-Making, McMaster University, MacFest, Hamilton, Ontario, October 19, 1996.
28. **Charles C.** Redko C, Whelan T, Reyno L, and Gafni A. Participated in two day national workshop on Communication and Breast Cancer. Poster presented on Lay Perceptions of Treatment Decision-Making. Workshop sponsored by NCIC, Toronto, Ontario, February 1997.
29. **Charles C.** Shared Treatment Decision-Making: What Does It Mean? Conference on Promoting Patient Care Choice Together. Sponsored by the King's Fund, London, England, October 30-31, 1997.
30. **Charles C.** Public and Patient Participation in Health Care Decision-Making in Canada. Networking Workshop on Patient-Public Participation in the NHS. Sponsored by the Health Services Management Centre School of Public Policy, University of Birmingham, Birmingham, England. November 3, 1997.
31. **Charles C.** Lay Perceptions of Treatment Decision-Making Among Women With Early Stage Breast Cancer. Welsh Medical Sociologists Research Group Meeting, Swansea, Wales, November 5, 1997.
32. **Charles C.** The Role of Medical Necessity in Canadian Health Policy. Department of Behavioural Sciences Seminar Series, Faculty of Health Sciences, University of Sydney, Sydney, Australia, May 1998.
33. **Charles C.** Research on Shared Treatment Decision-Making at McMaster University. Department of Psychiatry, Faculty of Medicine, University of Sydney and the Royal Alfred Hospital, Sydney, Australia, June 1998.
34. **Charles C.** Treatment Decision-Making in the Medical Encounter: Meanings, Metaphors and Models. Supportive Cancer Research Unit Research Rounds, Hamilton, Ontario, November 6, 1998.
35. Gafni, A, **Charles C.**, Whelan T. Models of Treatment Decision-Making. CHEPA Health Policy Conference, McMaster University, May 20-21, 1999, Hamilton, Ontario.
36. **Charles C.**, Whelan T, Gafni A. Shared Treatment Decision-Making: What Does It Mean to Physicians Treating Women with Early Stage Breast Cancer? CHEPA Health Policy Conference, Hamilton, Ontario, May 20-12, 1999.

37. **Charles C**, Gafni A, Whelan T. Shared Treatment Decision-Making in the Medical Encounter: What Does It Mean? Presentation and participant in the Health Services Panel Program, Decision-making in Oncology Panel, American Society for Therapeutic Radiology & Oncology (ASTRO), Salt Lake City, Utah, October 19-23, 2003.
38. **Charles C**, Gafni A, Whelan T, O'Brien. The Use of Treatment Decision Aids in the Medical Encounter With Breast Cancer Patients: Problems and Prospects, Department of PCPS, University College London, London, England, October 21, 2004.
39. **Charles C**, Gafni A, Whelan T. Self-Reported Barriers and Facilitators to Shared Treatment Decision-Making Among Ontario Physicians Treating Women With Breast Cancer, GRESAC UMR 5823 CNRS, Centre Leon Berard, Lyons France, October 28, 2004.
40. **Charles C**, Gafni A, Whelan T, O'Brien M. Treatment Decision Aids: Conceptual Issues and Future Directions, GRESAC UMR 5823 CNRS, Centre Leon Berard, Lyons, France, November 1, 2004.
41. **Charles, C**, Gafni A, Whelan T, O'Brien M. Treatment Decision Aids: Conceptual Issues and Future Directions. Informed Decision-Making Network Seminar, School of Public Health, University of Sydney, Sydney, Australia, March 2, 2005.
42. **Charles, C**, Keynote Address: Cultural Variations in Shared Treatment Decision-Making. Third International Shared Decision-Making Conference, University of Ottawa, Ottawa, Ontario, June 14-16, 2005.
43. **Charles C**. Gafni A, Whelan T. Barriers, Facilitators and Strategies to Promote Shared Decision-Making Among Breast Cancer Patients. Workshop on Shared Treatment Decision-Making. Sponsored by the Sydney Health Decision Group and the Medical Psychology Research Unit, University of Sydney, Sydney Australia, February 24-25, 2005.

ii) **Contributed**

a) **Peer Reviewed**

1. Badgley RF, **Charles C**, Torrance GM: The Impact of Health Insurance: The Canadian Experience. Canadian Public Health Association Meeting, Montreal, Quebec, April 1973.
2. Badgley RF, **Charles C**. The Canadian Experience with Universal Health Insurance. Canadian Learned Societies Annual Meeting, Kingston, Ontario, May 1973.
3. Badgley RF, **Charles C**. Health Insurance and the Public Interest. Society for the Study of Social Problems, New York, New York, August 1973.

4. **Charles C.** The Medical Profession and Health Insurance: An Ontario Case Study. Discussant, Session on Sociology of Health in Canada. International Sociological Association Meeting, Toronto, Ontario, August 1974.
5. **Charles C.**, Giovannetti P, Schalm C. The Development of a Patient Classification Tool for Institutionalized Long-Term Care Residents. Canadian Association on Gerontology Annual Meeting, Calgary, Alberta, October 1987.
6. **Charles C.**, Schalm C. Promoting Equity in Resource Allocation: Alberta's Patient Classification System for Institutionalized Long-Term Care Residents. Alberta Public Health Association Annual Convention, Edmonton, Alberta, May 9, 1989.
7. Schalm C, **Charles C.** Alberta's Patient Classification System for Long-Term Care Facilities: Results of the First (1988) Province Wide Classification Process. Canadian Association on Gerontology Annual Meeting, Ottawa, Ontario, October 1989.
8. **Charles C.**, Schalm C. The Involvement of Stakeholders in the Development of Alberta's Patient Classification System for Long-Term Care Facilities. Canadian Association on Gerontology Annual Meeting, Victoria, B.C., October 1990.
9. Mohide EA, **Charles C.** The Administrative Role of the Medical Director in Ontario Long-Term Care Facilities. Canadian Association on Gerontology Annual Meeting, Toronto, Ontario, October 1991.
10. **Charles C.**, DeMaio S. Lay Participation in Health Care Decision Making: A Conceptual Framework. The American Sociological Association Annual Meeting, Medical Sociology Section Paper Session. Pittsburgh, Pennsylvania, (also accepted for Round Table Discussions), August 1992.
11. **Charles C.**, Mohide E. Findings and Policy Implications from a Survey of the Administrative Role of Medical Directors in Ontario Nursing Homes and Homes for the Aged. Canadian Association on Gerontology Annual Meeting, Edmonton, Alberta, October 1992.
12. **Charles C.**, Mohide EA. The Administrative Role of Medical Directors in Ontario Long-Term Care Facilities. Accepted for Roundtable Discussion, Section on Aging, American Sociological Association Annual Meeting, Florida, August 1993.
13. **Charles C.**, Gauld M, Chambers LW, O'Brien B, Haynes RB, Labelle R. How Was Your Hospital Stay: Patients' Reports About Their Care in Canadian Hospitals. Paper presented at the Medical Sociology Section paper session: In Sickness and in Health: The Social Experience of Health and Illness. Medical Sociology Section, American Sociological Association Annual Meeting, Los Angeles, California, August 1994.

14. Lineker SC, Hart LE, **Charles C**, Streiner DL. The Characterisation and Measurement of Early Morning Stiffness in People With Rheumatoid Arthritis. Paper presented at the session: Functioning With Rheumatoid Arthritis. Arthritis Rheumatology Health Professions Association Annual Conference, San Francisco, California, October 24, 1995.
15. Redko C, **Charles C**, Gafni A, Whelan T, Reyno L. Treatment Decision-Making Experiences Among Women With Breast Cancer. Poster presentation presented at the session: Psychosocial Aspects. 18th Annual Breast Cancer Symposium. San Antonio, Texas, December 12, 1995.
16. Lineker SC, Hart LE, **Charles C**, Streiner DL. The Characterisation, Definitions and Measurement of Morning Stiffness in People with Rheumatoid Arthritis. Presented at the Arthritis Health Professions Association Annual Conference, Toronto, Ontario, May 1996.
17. **Charles C**, Gafni A, Whelan T, Redko C, Reyno L. Lay Constructions of Treatment Decision-Making Among Women with Early Stage Breast Cancer. Poster presentation. Eighth Annual International Symposium on Supportive Care in Cancer. Toronto, Ontario, June 20, 1996.
18. **Charles C**, Redko C, Gafni A, Whelan T, Reyno L. Lay Constructions of Treatment Decision-Making Among Women with Early Stage Breast Cancer. Round Table Discussion, Medical Sociology Section, American Sociological Association Annual Meeting, New York, New York, August 1996.
19. **Charles C**, Redko C, Whelan T, Reyno L, Gafni A. Lay Perceptions of Treatment Decision-Making Among Women with Early Stage Breast Cancer. Conference on Building Synergies in Communication: Linking Research and Practice, Toronto, Ontario, February 1997.
20. Rand C, McAuley R, **Charles C**, Willan A, Matone J. Poster Session on Factors in Attendance for Biennial Breast Screening. National Workshop on Organized Breast Cancer Screening Programs. Sponsored by Health Canada, Ottawa, Ontario, April 1997.
21. **Charles C**. Incorporating Health Policy Relevance in Teaching Medical Sociology. Informal Discussion Roundtable, Medical Sociology Section, American Sociological Association Annual Meeting, Toronto, Ontario, August 1997.
22. **Charles C**, Rand C, McAuley R, Willan A, Matone J. A Proposal to identify Factors in Attendance for Biennial Breast Screening. Reasons for Hope Conference, CBCRI, Toronto, Ontario, June 17-19, 1999.
23. **Charles C**, Whelan T. Shared Treatment Decision-Making in the Medical Encounter: What Does It Mean? Reasons for Hope Conference, CBCRI, Toronto, Ontario, June 17 - 19, 1999.

24. Whelan T, Reyno L, Levine M, Streiner D, Mohide A, **Charles C**, Rath D, Montesanto B. Development of a Satisfaction with Care Questionnaire for Ambulatory Cancer Patients. International Conference on the Scientific Basis of Health Services, Toronto, Ontario, October 1-3, 1999.
25. **Charles C**, Whelan T, Gafni A. Shared Treatment Decision-Making: What Does It Mean to Physicians Treating Women With Early Stage Breast Cancer? CBCRI Reasons for Hope Conference, Quebec, May 3-5, 2001.
26. Whelan T, Sawka C, Olivotto I, Latreille J, Bondy S, **Charles C**, Gelmon K, Pritchard K, Levine M, Herbert C. Patterns of Herceptin Use in Three Canadian Provinces. CBCRI Reasons for Hope Conference, Quebec, May 3-5, 2001.
27. **Charles C**, Gafni A, Whelan T. Shared Treatment Decision-Making: What Does It Mean to Physicians Treating Women With Early Stage Breast Cancer? Shared Decision-Making, Summer School, St. Catherine's College, Oxford, England, July 11-13, 2001.
28. Tedford T, Abelson J, **Charles C**, Resources and Regionalization: A Comparative Study of Supportive Cancer Care Networks in Three Ontario Regions. Presented at the CHERA 10th year Annual Conference, Halifax, Nova Scotia, May 2002.
29. O'Brien MA, Whelan TJ, Villasis-Keever M, Robinson P, Skye A, Gafni A, Brouwers M, **Charles C**, Baldassarre F, Gauld M, Willan A. Impact of Cancer-related Decision Aids: A Systematic Review. Poster presentation at ASCO annual meeting, Orlando, Florida, May 18-22, 2002.
30. O'Brien MA, Whelan T, Villasis-Keever M, Robinson P, Skye A, Gafni A, Brouwers M, **Charles C**, Baldassarre F, Gauld M. Impact of Cancer-related Decision Aids: A Systematic Review. Presented at the International Conference on Communication & Health Care, Warwick, U.K., September 2003.
31. Elit L, **Charles C**, Gold I, Gafni A, Farrell S, Tedford S, Dal Bello D, Whelan T. Women's Perceptions About Treatment Decision-making in Ovarian Cancer: The First Part of the Ballgame. Poster presentation at the 34th Annual Meeting of the Society of Gynecologic Oncologists, New Orleans, LA, , January 31 – February 4, 2003.
32. Whelan T, Sawka C, Olivotto I, Latreille J, Bondy S, **Charles C**, Gelmon K, Pritchard K, Levine M, Burt J, Cosby R, Paquet L, Speers C. Patterns of Herceptin Use in Three Canadian Provinces. Poster Presentation to CE&B 2nd Annual Research Day, Hamilton, Ontario, September 2003.
33. Cosby J, **Charles C**, Cosby R, O'Brien M, Whelan T. Perceptions of the Barriers and Facilitators of Herceptin Use in Three Canadian Provinces: A Multi-Method Approach. Presentation to the 5th International Conference on the Scientific Basis of Health Services, Washington, DC, September 2003.

34. **Charles C**, Barriers and Facilitators to the use of Herceptin in Three Canadian Provinces. Reasons for Hope Conference, Ottawa, Ontario, October 25-27, 2003.
35. Whelan T, Sawka C, Olivotto I, Latreille J, Bondy S, **Charles C**, Gelmon K, Pritchard K, Levine M, Burt J, Cosby R, Paquet L, Speers C. Patterns of Herceptin Use in Three Canadian Provinces: An Update. Poster Presentation to the Canadian Breast Cancer Research Alliance 3rd Reasons for Hope Conference, Ottawa, Ontario, October 2003.
36. **Charles C**, Cosby J, Cosby R, O'Brien M, Whelan T. Barriers and Facilitators to the Use of Herceptin in Three Canadian Provinces. Presentation to the Canadian Breast Cancer Research Alliance, Ottawa, Ontario, October 2003.
37. Peterson WE, Sword W, **Charles C**, DiCenso A, Adolescents' Perceptions of In-patient Postpartum Nursing Care: A Phenomenological Study. The 10th Qualitative Health Research Conference, Banff, Alberta, April 2004.
38. Angle PJ, Kurtzlandy C, Streiner DL, Yee JA, **Charles C**, Kung RC, Watson MacDonell J, Halpern S, Lam D, Lie L. Identifying Major Components of Quality Neuraxial Analgesia (Poster Presentation). Society for Obstetrics Anaesthesia and Perinatology 36th Annual Meeting, Florida, May 12-16, 2004 and Canadian Anaesthesiologists' Society 60th Annual Meeting, Quebec City, Canada, June 2004.
39. Angle PJ, Kurtzlandy C, Streiner D, Yee J, **Charles C**, Kung RC, Watson MacDonell J, Halpern S, Lam, D, Lie L. Exploring Labour Pain Measurement (Poster Presentation). Society for Obstetrics Anaesthesia and Perinatology 36th Annual Meeting, Florida, USA, May 12-16, 2004 and Canadian Anaesthesiologists' Society 60th Annual Meeting, Quebec City, Canada, June 2004.
40. Angle PJ, Kurtzlandy C, Streiner DL, Yee J, **Charles C**, Kung RC, Watson MacDonell J, Halpern S, Lam D, Lie S. Factors Influencing Use of Neuraxial Labour Analgesia (Oral Presentation). Society for Obstetrics Anaesthesia and Perinatology 36th Annual Meeting, Florida, USA, May 12-16, 2004 and (Poster Presentation) Canadian Anaesthesiologists' Society 60th Annual Meeting, Quebec City, Canada, June 2004.
41. **Charles C**, Gafni A, Whelan T. Self Reported Use of Shared Decision-Making Among Physicians Who Treat Women With Early Stage Breast Cancer. EACH Conference, Bruges, Belgium, October 15, 2004.
42. **Charles C**, Gafni A, Whelan T. Barriers, Facilitations and Strategies to Promote Shared Decision-Making Between Breast Cancer Physicians & Patients. EACH Conference, Bruges, Belgium, October 15, 2004.
43. O'Brien MA, Whelan T, Gafni A, **Charles C**, Giacomini M. Shared Decision-Making in Action? The Program of SDM as a Scientific Field. EACH Conference, Bruges, Belgium, October 15, 2004.

44. O'Brien MA, Whelan TJ, Villasis M, Gafni A, **Charles C**, William A. Impact of Cancer-Related Decision Aids: A Systematic Review. Proceedings of the 3rd International Shared Decision Making Conference, Ottawa, CA, June 14-16, 2005.
45. Willison D, Swinton M, Abelson J, **Charles C**, Northrup D, Money, Money, Money: Bioethics Confronts Dollars & Sense. Canadian Bioethics Society 17th Annual Conference and Meeting, Halifax, N.S., October 20-23, 2005.
46. Ellis, P, Dimitry S, **Charles C**, O'Brien MA, Whelan T. Identifying Patient, Physician & Other Attributes that Promote Patient Involvement in Treatment Decision-Making in the Oncology Encounter. Hamilton & Region Qualitative Health Research Conference, Hamilton, ON, June 26, 2006.
47. Willison D, Abelson J, **Charles C**, Northrup D, Schwartz L, Swinton M, Thabane L. Privacy & Health Research: What are the Attitudes of the Public? Canadian Association for Population Therapeutics Congress, Toronto, Ontario, May 2006.
48. O'Brien MA, Whelan T, **Charles C**, Gafni A, Ellis P. Enhancing Involvement in Treatment Decision-Making by Women With Breast Cancer. CBCRA Reasons for Hope Conference, Montreal, Quebec, May 6-8, 2006.
49. **Charles C**, Gafni A, Whelan T, Freeman E. The Role of Patient Values in Evidence-Based Medicine. CBCRA Conference, Montreal, Quebec, May 2-6, 2006.
50. Ellis PM, Dimitry S, O'Brien MA, **Charles C**, Whelan TJ. A Comparison of Patient and Physician Attributes that Promote Patient Involvement in Treatment Decision-Making in the Oncology Consultation. ASCO, Atlanta, Georgia, June 2-6, 2006.
51. **Charles C**, Ellis PM, Dimitry S, O'Brien MA, Whelan TJ. Agreement Between Physicians & Patients About What Constitutes a Shared Decision. ASCO, Atlanta, Georgia, June 2-6, 2006.
52. Willison DJ, Abelson J, **Charles C**, Northrup D, Schwartz L, Swinton M, Thabane L. Privacy and Health Research: What are the Attitudes of the Public? Access and Privacy Conference, Alberta, June 8, 2006
53. Willison DJ, Abelson J, **Charles C**, Northrup D, Schwartz L, Swinton M, Thabane L. Privacy and Health Research: What are the Attitudes of the Public? CAHSPR Conference, Vancouver, British Columbia, September 17-20, 2006.
54. **Charles C**, Gafni A, Whelan T, Freeman E. The Role of Patient Values in Evidence Based Medicine. Poster Session. European Society for Medical Oncology 31st Congress. Istanbul, Turkey, September 29 - October 3, 2006.

55. O'Brien MA, Whelan TJ, **Charles C**, Ellis P, Gafni A, Hasler, Dimitry S, Lovrics P. Enhancing Involvement in Treatment Decision-Making by Women with Breast Cancer. 28th Annual Meeting of the Society for Medical Decision Making, Boston, Massachusetts, October 14-18, 2006.
56. **Charles C**, Gafni A, Whelan T, Freeman E. Evidence Based Medicine: Clarity and Consistency in the Definition and Meaning Within the Medical Literature. The Third International Conference of Qualitative Enquiry: Qualitative Enquiry and the Politics of Evidence, University of Illinois, Champaign, Illinois, May 2-5, 2007.
57. Ellis PM, Dimitry S, O'Brien MA, **Charles C**, Whelan TJ. A Comparison of Patient and Physician Attributes that Promote Patient Involvement in Treatment Decision Making in the Oncology Consultation. 4th International Shared Decision Making Conference, Freiburg, Germany. May 30-June 1, 2007.
58. **Charles C**, Ellis PM, Dimitry S, O'Brien MA, Whelan TJ. Agreement Between Physicians and Patients about what Constitutes Shared Decision Making. 4th International Shared Decision Making Conference, Freiburg, Germany. May 30-June 1, 2007.
59. Ellis PM, Dimitry S, **Charles C**, O'Brien MA, Whelan TJ. What Can Physicians Do To Facilitate Patient Involvement in Treatment Decision Making (TDM) in the Oncology Consultation. 4th International Shared Decision Making Conference, Freiburg, Germany. May 30-June 1, 2007.
60. Scheibler, F, Charvet-Berard A, Mounjid N, Griesser AC, Steffen P, Morelle M, Gafni A, Whelan T, **Charles C**. Breast Cancer Patients' Perceptions of Information on Treatment Benefits and Risks Provided To Them By Their Oncologists: A Comparison of Patients in Three European Regions. Poster session. 4th International Shared Decision Making Conference, Freiburg, Germany. May 30-June 1, 2007.
61. Elit L, Dimitry S, **Charles C**, Gafni A. Treatment Decision Making for Women with Recurrent Ovarian Cancer: A Slow Dance. Poster session. 4th International Shared Decision Making Conference, Freiburg, Germany. May 30-June 1, 2007.
62. O'Brien MA, Whelan T, **Charles C**, Ellis P, Gafni A, Lovrics P, Hasler A, Dimitry S. Through the Looking Glass: Using Video-Stimulated Recall to Examine Women's Decision Making Experiences about Breast Cancer Treatment. Poster session. 4th International Shared Decision Making Conference, Freiburg, Germany. May 30-June 1, 2007.
63. Ellis PM, Dimitry S, **Charles C**, O'Brien MA, Whelan TJ. What Can Physicians Do To Promote Patient Involvement in Decision Making (DM) in the Oncology Consultation. 43rd ASCO Annual Meeting, Chicago, Illinois, June 1-5, 2007.

64. **Charles C**, Gafni A. Developing and Evaluating Treatment Decision Aids: Bringing Theory Back In. 4th International Shared Decision-Making Conference, Freiburg, Germany. May 30-June 1, 2007.
65. Willison D, Schwartz L, Abelson J, **Charles C**, Swinton M, Northrup D, Thabane L. Alternative to Project-Specific Consent for Access to Personal Information for Health Research: Canadian Public Opinion 23. International Conference on Pharmacoepidemiology and Therapeutic Risk Management. Quebec, Quebec. August 19 - 22, 2007.
66. Willison DJ, Approaches to Consent for Use of Personal Health Information and Biological Samples for Health Research. Results from Public Opinion, Public Dialogue and Focus Group Work. 2008 National Council on Ethics in Human Research (NCEHR) Conference: Vulnerabilities – the Important of Context in Ethical Research and Human Participant Protection. Ottawa, February 17, 2008.
67. Elit L, Dimitry S, Tedford S, **Charles C**, Gafni A, Gold I. Learned Participation: Women’s Perceptions About Treatment Decision-Making in Recurrent Ovarian Cancer. Poster Presentation at the Society of Gynaecologic Oncology (SGO) 39th Annual Meeting on Women’s Cancer. Tampa, Florida, March 9 – 12, 2008.
68. **Charles C**, Gafni A, Whelan T, Freeman E. The Role of Patient Values in Evidence-Based Medicine. Poster Presentation at the Canadian Breast Cancer Research Alliance (CBCRA). Reasons for Hope Fifth Scientific Conference. Vancouver, British Columbia, April 25 – 27, 2008.
69. O’Brien MA, Whelan T, **Charles C**, Ellis P, Gafni A, Lovrics P, Hasler A, Dimitry S. Through the Looking Glass: Using Videotaped Consultations to Examine Women’s Decision-Making Experiences About Breast Cancer Treatment. Canadian Breast Cancer Foundation (Sponsor). Hamilton Convention Centre. Hamilton, Ontario, May 21, 2008.
70. Willison D, Schwartz L, **Charles C**, Thabane L, Agarwal G, Ranford J, Cheng J. Privacy and Use of Personal Information for Health Research: Comparing Attitudes of People With Selected Health Conditions and the General Public. CAHSPR Conference, Gatineau, Quebec, May 26 – 28, 2008.
71. Cheng E, Thabane L, Agarwal G, **Charles C**, Northrup D, Ranford J, Schwartz L, Steeves V, Willison D. Analysis of Correlated and Clustered Data Using a Survey on Privacy and Health Research in Stigmatized Populations as an Example. Statistical Society of Canada Conference, Ottawa, Ontario, May 24 – 29, 2008.
72. O’Brien MA, Whelan T, **Charles C**, Ellis P, Gafni A, Lovrics P, Hasler A, Dimitry S. Through the Looking Glass: Using Video-Stimulated Recall to Examine Women’s Decision Making Experiences About Breast Cancer Treatment. Hamilton Qualitative Research Conference. Hamilton, Ontario, May 29, 2008.

73. **Charles C**, Ellis P, Dimitry S, O'Brien MA, Whelan TJ. Agreement Between Physicians and Patients About What Constitutes Shared Decision-Making. Poster Presentation at the Hamilton Qualitative Research Conference. Hamilton, Ontario, May 29, 2008.
74. **Charles C**, Ellis P, Dimitry S, O'Brien MA, Whelan TJ. What can Physicians Do to Facilitate Patient Involvement in Decision-Making in th Oncology Consultation? Hamilton Qualitative Research Conference. Hamilton, Ontario, May 29, 2008.
75. Elit L, Dimitry S, **Charles C**, Gafni A, Whelan TJ. Treatment Decision-Making for Women with Recurrent Ovarian Cancer: A Slow Dance. Poster Presentation at the Hamilton Qualitative Research Conference. Hamilton, Ontario, May 29, 2008.
76. Elit L, Dimitry S, **Charles C**, Gafni A, Whelan TJ. Women's Perceptions about Treatment Decision-Making in Recurrent Ovarian Cancer. Poster presentation at the GOC annual meeting. Calgary, Alberta, June 2008.
77. O'Brien MA, Whelan T, **Charles C**, Ellis PM, Gafni A, Lovrics P, Hasler A, Dimitry S. Exploring Women's Decision-Making Experiences About Breast Cancer Treatment Through Video Stimulated Recall Interviews. Annual Era of Hope Meeting. Baltimore, Maryland, June 2008.
78. Willison D, Agarwal G, Steeves V, Ranford J, **Charles C**, Northrup D, Schwartz L, Cheng J, Thabane L. Consent for Use of Health Information (HI) for Research : Attitudes of People With Potentially Stigmatizing Health Conditions. 19th Canadian Bioethics Society Conference, St. John's Newfoundland, June 18 – 21, 2008.
79. O'Brien MA, **Charles C**, Whelan TJ, Ellis PM, Gafni A, Lovrics P et. al. Women's Perceptions of Their Involvement in Treatment Decision-Making for Early Stage Breast Cancer. EACH Conference. Oslo, Norway, September 2 – 5, 2008.
80. Moumjid N, Nguyen F, **Charles C**, Gafni A, Morelle M, Whelan T. Treatment Decision-Making in the Medical Encounter: Attitudes of French Surgeons and their Patients in Breast Cancer Care. EACH Conference. Oslo, Norway, September 2 – 5, 2008.
81. Moumjid N, Morelle M, **Charles C**, Gafni A, Whelan T. What Helps and Hinders French Surgeons when Reaching Treatment Decisions with Breast Cancer Patients? EACH Conference. Oslo Norway, September 2 – 5, 2008.
82. Charvet A, Scheibler F, Moumjid N, Griesser AC, Steffen P, Morelle M, Gafni A, Whelan T, **Charles C**. Breast Cancer Patients' Perceptions of Information Received from their Physicians: A Comparison Between Lyon/Rhone-Alps Region (France), Geneva (Switzerland) and NRW Region (Germany). EACH Conference. Oslo Norway, September 2 – 5, 2008.

83. Steeves V, Agarwal G, **Charles C**, Cheng J, Northrup D, Ranford J, Schwartz L, Thabane L, Willison D. Access to Data: Accountability and Responsibility. CIHR Health Information Summit, Toronto, Canada, October 20 – 21, 2008.
84. Charles C, Gafni A, Whelan . Physician-Related Facilitators and Barriers To Involving Women with Breast Cancer in Treatment Decision Making. Poster Session . ISDM Conference, Boston, Mass., June 14-17, 2009

b) Not Peer Reviewed

1. **Charles C**, Schalm C. Classifying Residents Living in Long-Term Care Facilities: Results from Alberta of the First Province Wide Patient Classification Process, Polinomics, McMaster University, Hamilton, Ontario, April, 1990.
2. **Charles C**. Management Innovations in Ontario Hospitals. CE&B Continuing Education, McMaster University, Hamilton Ontario, December 1990.
3. **Charles C**, Neufeld V, Chambers L. The Essential National Health Research Strategies model and its applicability to the Ontario context, CE&B Rounds, McMaster University, Hamilton, Ontario, February 1991.
4. **Charles C**, DeMaio S. Citizen Participation in Health Care Decision Making: A Review of the Issues. Polinomics, McMaster University, Hamilton, Ontario, May 1991.
5. **Charles C**, Mohide EA. The Administrative Role of Medical Directors in Ontario Long-Term Care Facilities. Polinomics, McMaster University, Hamilton, Ontario, February 1992.
6. **Charles C**. Lay Participation in Health Care Decision Making: A Conceptual Framework. CE&B Continuing Education, McMaster University, Hamilton, Ontario, April 1992.
7. **Charles C**, Roberts J, Cockerill R. Physician Impact Analysis: Methods, Results and Uses in Decision-Making for Hospital Medical Staff Appointments. Polinomics, McMaster University, Hamilton, Ontario, May 1992.
8. **Charles C**. Involving Stakeholders in Developing Alberta's Patient Classification System for Long-Term Care Facilities. CE&B Rounds, McMaster University, Hamilton, Ontario, July 1992.
9. **Charles C**. How Was Your Hospital Stay? Patients' Reports About Their Stay in Canadian Hospitals. CE&B Rounds, McMaster University, Hamilton, Ontario, July 1993.

10. **Charles C**, Gafni A, Whelan T. Shared Decision-Making In Physician Patient Encounters: What Does It Mean? Polinomics, McMaster University, Hamilton, Ontario, September, 1994.
11. **Charles C**. Lay Participation in Health Care Decision Making: A Conceptual Framework. CE&B Continuing Education, McMaster University, Hamilton, Ontario, April 1995.
12. **Charles C**, Roberts J, Cockerill R. Physician Impact Analysis: Methods, Results and Uses in Decision-Making for Hospital Medical Staff Appointments. Polinomics, McMaster University, Hamilton, Ontario, May 1995.
13. Hurley J, **Charles C**. Medical Necessity: What Does It Mean? C.E.&B. Continuing Education, McMaster University, Hamilton, Ontario, 1995.
14. **Charles C**. A Conceptual Approach to Teaching Medical Sociology: Assessing Research Quality and Policy Relevance. Continuing Education, DME, McMaster University, Hamilton, Ontario, 1995.
15. **Charles C**. The Role of Medical Necessity in Canadian Health Policy: Four Meanings. . . and a Funeral? McMaster University, CE&B Rounds, December 1996
16. **Charles C**, Giacomini M, Bhatia V. Subjective Meanings in Health Policy Analysis/Research: What Role Do They Play? McMaster University, Continuing Education, January 1997.
17. **Charles C**, Gafni A. Evidence-Based Medicine and Shared, Treatment Decision Making: Happy Marriage or Quick Divorce? McMaster University, Continuing Education, November 1998.
18. Willison D, Agarwal G, Steeves V, Ranford J, **Charles C**, Northrup D, Schwartz L, Cheng J, Thabane L. Privacy and Use of Personal Information for Health Research. Comparing Attitudes Among People with Selected Health Conditions and the General Public. CEM Rounds, April 3, 2006.
19. Willison D, Schwartz L, **Charles C**, Thabane L, Agarwal G, Stevens V, Northrup D, Privacy and Use of Personal Information for Health Research: Do People with Selected Stigmatizing Conditions and the General Public Differ in their Opinions? Centre for Evaluation of Medicare Rounds. December 10, 2007.

ADMINISTRATIVE RESPONSIBILITIES

Department and CHEPA

- 2009 Member, Planning Committee. Qualitative Health Research Workshops. Sponsored by the School of Nursing and the Department of clinical Epidemiology and Biostatistics, FHS, McMaster University.
- 2009 Chair, CHEPA Student Doctoral Fellowship Program, CHEPA FHS, McMaster University.
- 2008 Chair, CHEPA Student Doctoral Fellowship Program, CHEPA, FHS, McMaster University.
- June 1999 Continuing Education Review. Represented CE&B at meeting to review draft I of report on Continuing Education for Faculty of Health Sciences, McMaster University
- May 19-21, 1999 Co-Chair with A. Gafni, T. Whelan. Treatment Decision-Making in the Clinical Encounter. CHEPA Annual Health Policy Conference, McMaster University
- September 1998 - December 1999 Vice-Chair, Education, Department of Clinical Epidemiology and Biostatistics, McMaster University
- September 1998 - December 1999 Member, Tenure & Promotion Committee, Department of Clinical Epidemiology and Biostatistics, McMaster University
- 1998 - 1999 Member, Admissions Committee for HRM PhD Program, McMaster University
- 1998 CE&B Representative to the Undergraduate Medical Program 1999 Accreditation Process, Faculty of Health Sciences, McMaster University
- January 1997 - 1999 Member, Curriculum Committee, HRM, McMaster University.
- September 1996 - 1999 Member, CE&B Executive Committee, CE&B, McMaster University
- July 1994 - August 1997 Chair, CHEPA/MOH Program, McMaster University, CHEPA. (Includes Collaborative Research Program, Annual Health Policy Conference, CHEPA-MOH Management Committee, Policy Briefings, MOH Orientations, Preparation of Material for Funding Renewal)

- August 1993 - July 1994 Co-ordinator, CE&B Rounds, Department of Clinical Epidemiology and Biostatistics, McMaster University
- December 1992 - July 1994 Co-ordinator, Health Polinomics Research Seminar, Centre for Health Economics and Policy Analysis, McMaster University
- February 1993 Member, Abstracts Review Committee, CHEPA's 6th Annual Health Policy Conference, The Buck Stops Where? Accountabilities in Health & Health Care, May 20-21. Centre for Health Economics and Policy Analysis, McMaster University
- February 1991 Revised faculty recruitment guidelines for CHEPA in keeping with recommendations of the Report of the Task Force on the Integration of Female Faculty at McMaster University
- January – May 1990 Member, Planning Committee, CHEPA Third Annual Health Policy Conference, Producing Health: Implications for Social Policy, May 24-25, Centre for Health Economics and Policy Analysis, McMaster University
- September 1989 - May 1990 Chair, CHEPA's 4th Annual Health Policy Conference, Consumer Participation in Health Care Decision-Making, May, Centre for Health Economics and Policy Analysis, McMaster University

Faculty

- December 2002 - 2004 Voting Member, Hamilton Health Sciences/McMaster University Research Ethics Board
- September - December 2002 Non-voting Member, Hamilton Health Sciences/McMaster University Research Ethics Board
- 1999 Member CE&B Council, FHS, McMaster University
- 1999 Member, Community Medicine Residency Program Education Committee
- September 1999- May 1999 Member, Planning Group, Bachelor of Health Sciences Program 1999-reporting to the Associate Education, FHS re: development of a new Bachelor of Health Sciences Program, McMaster University
- 1999 GEC Committee Member

- October 1997 - 1999 Member, Department Education Co-ordinators Committee, (DEC), Faculty of Health Sciences, McMaster University
- September 1998 - 1999 Member, Dean's Task Force on Valuing Faculty Educational Contributions, Faculty of Health Sciences, McMaster University
- July 1994 - June 1997 Member, (Elected) Council of Faculty of Health Sciences, McMaster University
- January 1994 Reviewer, proposal for new PhD program (HRM), Faculty of Health Sciences, McMaster University
- April 1992 - May 1995 Participation in Student Interview Process, OT/PT Program, McMaster University
- December 1990 Member, Senate Ad Hoc Selection Committee re: Appointment of Co-ordinator, Centre for Health Economics and Policy Analysis, McMaster University